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Hillrom is currently monitoring the recently published announcement of vulnerabilities affecting the Log4j Java-based logging library. The Log4j library is developed by the Apache Foundation and is widely used by both enterprise apps and cloud services for logging purposes. Certain vulnerabilities have been classified as critical.

For a more detailed description of these vulnerabilities, it is recommended customers view the information provided by [Apache](#).

After a comprehensive review of our portfolio, Hillrom is providing the list below in order to better assist our customers in identifying any Hillrom products that could be vulnerable under certain critical CVEs: [CVE-2021-44228](#), [CVE-2021-45046](#), and [CVE-2021-4104](#). **If a product is not included in the list below, then Hillrom believes, to the best of our knowledge, that the product is not impacted by the vulnerabilities.\***

#### Products Patched for Log4j vulnerabilities

Product Name	CVE-2021-44228 (Log4Shell)	CVE-2021-45046	CVE-2021-4104	Hillrom Action	Notes
Hillrom™ SmartCare™ Remote Management (formerly Welch Allyn™ Service Hub®)	Yes	No	No	Patched	None
Hillrom™ Connex® Health Portal (formerly VisiView® Health Portal)	Yes	No	No	Patched	None
Voalte® Insight™ Solution	Yes	Yes	No	Patched	None



Products with Third Party Components with Log4j Components

Product Name	Affected by Vulnerability?	Notes
Hillrom™ Smart Device Connectivity (Digital Health Gateway)	No	Some deployments of this product may show Log4j components as part of the Mirth engine but JMSAppender is not enabled as part of our deployments
Voalte® Nurse Call (formerly Hill-rom® Navicare™ Nurse Call)	No	Some deployments of this product may show Log4j components as part of the Mirth engine but JMSAppender is not enabled as part of our deployments
Welch Allyn® E-Scribe™ Analysis System	No	Some deployments of this product may show Log4j components as part of the Oracle database but are not impacted per Oracle. For detailed questions, please contact Oracle support at 1-800-392-2999
Welch Allyn® Eli® Link	No	Some deployments of this product may show Log4j components as part of the Mirth engine but JMSAppender is not enabled as part of our deployments

Hillrom continues to monitor for cybersecurity developments and their potential impact on our products, providing updates as needed to you, our valued customers.

If you have any questions, please contact [Technical Support | Hillrom](#).

\*Note: The portfolio vulnerability assessment was limited to supported products in the Hillrom portfolio. An unsupported product would be defined as a product or product software version that is no longer for commercial sale and has finished its defined end of service period. For any custom-built product or configurations, you will be contacted if your product was impacted.