



SMARTCARE™ SERVICES

EXPERIENCE PEACE OF MIND WITH PROACTIVE SERVICES

Let Hillrom help minimize interruptions to patient care and unexpected costs caused by equipment that is out for repair or maintenance. Our SmartCare Protection+ program delivers the right mix of services to help you reduce equipment downtime and keep devices in the hands of your caregivers.

Service Results

- Experience fewer interruptions in care
- Maximize the life of your devices and systems
- Reduce repair costs
- Stay compliant with local and national accreditations



Protect your Welch Allyn® Q-Stress®
Cardiac Stress Testing System



Protect Your Investment from the Start with SmartCare™ Protection+

Q-Stress® System	Standard Warranty	Protection+ ¹
Terms	13 Months	3 Years
Software Updates & Upgrades	✓	✓
Remote Technical Support	✓	✓
Accessory Protection ²	Limited	✓
On-Site Repair Service	✓	✓
Free Shipping (Expedited)	—	✓
Priority Phone Support	—	✓
Accidental Damage	—	✓
Preventive Maintenance	—	✓ (On-site)

Accessories Covered Under SmartCare Service Program

Q-Stress System ³ Parts & Accessories	Treadmill Parts & Accessories
Patient Cable	AC Drive Module
PC	Drive Belt
Printer	Drive Motor
Software Maintenance	Grade Motor
Isolation Transformer	Configuration Plate
Monitor	Transformer
Wireless Acquisition Module (WAM™)	Walking Deck
Wired Acquisition Module (AMXX)	Walking Belt
Trigger Module	Tensioner

SmartCare Service Program Options

Program	Product	Part Number	Program Terms
Protection+	Q-Stress System w/Treadmill	S9-QSTM-PROPL-PS	3 Years
	Q-Stress System	S9-QS-PROPLUS-PS	3 Years

Visit hillrom.com/welchallyn/service or contact your Hillrom representative to learn more.

hillrom.com

¹ No minimum device requirement for SmartCare Protection+ eligibility.

² Major accessories eligible for replacement if damaged or broken—one of each covered accessory per year, per device.

³ If you select a service plan that covers only your Q-Stress system (not including the treadmill), only Q-Stress system parts and accessories will be covered. If you select a service plan that covers the Q-Stress system and treadmill, all parts and accessories listed above will be covered.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.