



Hillrom

**Welch Allyn
iExaminer Pro**



Welch Allyn iExaminer Pro app

For use in U.S. with:

238-3 Welch Allyn MacroView Plus Otoscope

11840-IEX-US Welch Allyn SmartBracket Assembly

For use in all other regions with:

238-3 Welch Allyn MacroView Plus Otoscope

118-3 Welch Allyn PanOptic Plus Ophthalmoscope

11840-IEX Welch Allyn SmartBracket Assembly

Instructions for use

Software version 3.3.x

Android

Mode of operation: Refer to appropriate heads IFU

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May be covered by one or more patents. See above Internet address. The Hill-Rom companies are the proprietors of European, US, and other patents and pending patent applications.

Welch Allyn Technical Support

<https://hillrom.com/en-us/about-us/locations>

Notice to Users and/or Patients in EU: Any serious incident that has occurred in relation to the device should be reported to the manufacturer and the competent authority of the Member State in which the user and/or patient is established.

901162 iEXAMINER PRO SW APP ANDROID

REF IEXAMINER PRO ANDR

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Table of Contents

Device description1

Intended use1

Contraindications.....2

Performance characteristics2

Symbols definitions3

Warnings and Cautions4

Residual risk.....5

Device and patient data and security6

First-time use7

 Smartphone and case selection guidelines9

 Test the assembly..... 10

Using the app features 12

Android instructions 13

 Screen elements (Android) 13

 Modify settings (Android) 14

 Authentication (Android) 15

 Set password (Android) 15

 Reset password (Android)..... 16

 Login (Android)..... 17

 Expired exams (Android) 18

 Exams expiring soon (Android)..... 24

 Add an exam (Android)..... 25

 Capture images (Android) 26

 Select images (Android) 29

 View a selected image (Android) 30

 Save an exam (Android)..... 32

 Update a saved exam (Android) 33

 Share an exam (Android)..... 35

 Share an image (Android) 37

Delete an exam (Android) 39

Discard an exam (Android) 40

Cleaning..... 41

Safe disposal 42

EMC compliance 42

Storage and transport 43

Accessories 43

Compatible devices..... 43

Warranty 44

Device description

The **iExaminer** application is equivalent to the **Welch Allyn iExaminer Pro** app.

The **iExaminer** System with **MacroView Plus** consists of **MacroView Plus**, SmartBracket, SmartClip, **iExaminer** Application, and a smartphone with case that meets the "[Smartphone and case selection guidelines](#)".

The **iExaminer** System with **PanOptic Plus** consists of **PanOptic Plus**, SmartBracket, SmartClip, **iExaminer** Application, and a smartphone with case that meets the "[Smartphone and case selection guidelines](#)".

Intended use

The **iExaminer** application with the appropriate Welch Allyn devices is intended to be used by clinicians and medically qualified personnel to capture and send images on pediatric and adult patients.

The **iExaminer** System with **MacroView Plus** is intended to be used by clinicians and medically qualified personnel to capture and send images of the external ear, ear canal, and tympanic membrane on pediatric and adult patients.

The **iExaminer** System with **PanOptic Plus** is intended to be used by clinicians and medically qualified personnel to capture and send images of the eye on pediatric and adult patients.

The intended use environments for the **iExaminer** application and **iExaminer** System with **MacroView Plus** are professional healthcare

facility environments such as general physician's offices, hospitals, specialist, urgent care, clinics, and clinical environment training.



NOTE Use the smartphone only in environments consistent with the manufacturer's recommendations.

Contraindications

There are no contraindications for the **iExaminer** app. See the appropriate Welch Allyn device IFU.

The **iExaminer** System with **MacroView Plus** is not intended to be used to examine the eye.

Performance characteristics

See the appropriate Welch Allyn device IFU.

Symbols definitions

For information on the origin of these symbols, see the Welch Allyn symbols glossary: welchallyn.com/symbolsglossary.

- 

WARNING The warning statements in this manual identify conditions or practices that could lead to illness, injury, or death. Warning symbols will appear with a gray background in a black and white document.
- 

CAUTION The caution statements in this manual identify conditions or practices that could result in damage to the equipment or other property, or loss of data.
- 

NOTE Presents clarification about an instruction or helpful information about a feature or behavior.
- 

Consult instructions for use (IFU). A copy of the IFU is available on this website. A printed copy of the IFU can be ordered from Hillrom for delivery within 7 calendar days.
- R_x ONLY**

Prescription only or “For Use by or on the order of a licensed medical professional”
- REF**

Reorder number
- #**

Product Identifier
- GTIN**

Global Trade Item Number
- 

Manufacturer

Warnings and Cautions

-  **WARNING** Always use the **iExaminer** application when sending images or patient files. Do not send patient images from the camera roll to prevent associating patient images incorrectly. Limit use of the camera roll images to training and non-clinical uses only. See [Device and patient data and security](#).
-  **WARNING** This equipment/system is intended for use by healthcare professionals only. This equipment/system may cause radio interference or may disrupt the operation of nearby equipment. It may be necessary to take mitigation measures, such as re-orienting or relocating the device or shielding the location.
-  **WARNING** Patient injury risk – magnetic fields. Exercise caution when using a smartphone in close proximity to implanted devices such as, but not limited to, cranial implants, adjustable CSF shunts, and pacemakers.
-  **CAUTION** Evaluate images on the **Welch Allyn iExaminer** in adequate light. Image evaluation has not been tested in low-light conditions.
-  **CAUTION** To ensure your system is providing images of sufficient quality, test the assembly of your system. See [Test the assembly](#).
-  **NOTE** See the appropriate Welch Allyn device IFUs for more Warnings and Cautions.
-  **NOTE** See the appropriate Welch Allyn device IFUs for information about light-related hazards associated with your device.

Residual risk

This product complies with relevant electro-magnetic interference, mechanical safety, performance, and biocompatibility standards. However, the product cannot completely eliminate potential patient or user harm from the following:

- Harm or device damage associated with electro-magnetic hazards,
- Harm from mechanical hazards,
- Harm from device, function, or parameter unavailability,
- Harm from misuse error, such as inadequate cleaning, and/or
- Harm from device exposure to biological triggers that may result in a severe systemic allergic reaction.

Device and patient data and security

Welch Allyn recommends enabling device level security. Users are responsible for the security of the smartphone.

The **iExaminer** application allows the user to share patient data, using email and cloud-based storage. When sharing patient data via email or cloud-based storage, it is essential that the user only share the data with other authorized users in accordance with HIPAA regulations. It is the user's sole responsibility to protect patient data. Users must verify patient identity before sending patient records.

To securely share patient data via email, the user must ensure the email application is configured to communicate securely to the email server using Transport Layer Security (TLS). Transport Layer Security (TLS) is cryptographic protocols designed to provide communications security over a computer network. The TLS aims primarily to provide privacy and data integrity between two or more communicating computer applications.

When setting up an email account (e.g. IMAP, POP), the user must select a security method that uses TLS/SSL. **Android's** default mail application **Gmail**, when used with the default **Gmail** server, is already secured with TLS.

When sending patient data to cloud-based storage, it is essential that the cloud storage method be secured using TLS. In **Android**, **Google Drive** and **Google Photos** are secured using TLS.

First-time use

Visit hillrom.com/getstarted for **iExaminer Pro** videos.

Confirm that you have completed the following:

1. Select a smartphone that meets the criteria in the [Smartphone and case selection guidelines](#).
2. Download the **iExaminer** application from the **Google Play** store.
3. If upgrading from a previous version that stored images, follow the instructions on the screen.
4. Select a usage mode.
 - Clinical mode is for use with patients. Exam data must be sent from the app after each exam. No exam data is stored on the phone.
 - Training mode is for training purposes only. By selecting this mode, practice exams can be stored for a user-specified time from 30 days to 180 days, after which you must delete the data from the app. No individually identifiable patient data or personal data should be stored in this mode. The default data retention period is 30 days for practice exams.
5. Agree to Terms and Conditions.
6. Set up app security and smartphone security. Review confidentiality recommendations. See [Device and patient data and security](#).

7. See the **WELCH ALLYN IEXAMINER SMARTBRACKET ASSEMBLY INSTRUCTIONS** (included in the box) for initial setup. Confirm that there is adequate space to fully attach the **SmartBracket** adhesive and adhere the **SmartClip** to the smooth, rigid, flat back of the case.
8. Attach the Welch Allyn device to the **SmartBracket**.
9. Test the assembly of the system using the **iExaminer** Resolution Test Card (included). See [Test the assembly](#).
10. See videos and other training materials on hillrom.com/getstarted to perform an exam.



NOTE iExaminer 3.3.x is compatible with **Android** 11.0 and later.



NOTE To switch modes, uninstall and reinstall the app. Any stored data will be erased when uninstalling the app.

Smartphone and case selection guidelines

Smartphone case

The case should have a smooth, flat, and non-rubber (e.g. no silicon cases) surface with no protrusions. Some features (e.g. fingerprint sensor, other cameras, etc.) will inhibit installation of the **SmartClip**. See the **WELCH ALLYN IEXAMINER SMARTBRACKET ASSEMBLY INSTRUCTIONS** (included in the box).

Smartphone criteria

Use a smartphone that meets the criteria below:

- Size: The combined smartphone and case size less than 6.5in (165mm) in length, 3.3in (85mm) in width, and 0.5in (13mm) in thickness.
- Weight: The combined smartphone and case weight less than 9.8oz (280g).
- Optics: Most smartphone cameras with resolution greater than or equal to 8 MP will be acceptable. See [Test the assembly](#) on how to test your system.
- Display: A color display that is: ≥ 4.0 in (101mm) screen size
- Hardware: ≥ 500 MB of internal storage
- Software: Supports JPEG images and is compatible with Android 11.0 and later.
- Electrical
 - o The smartphone radiated emissions must comply with Part 15 of Title 47 of the Code of Federal Regulations (or equivalent)
 - o The smartphone inductive charging must be Qi-certified (or equivalent)
 - o The smartphone charging must comply with IEC/UL 60950-1 (or equivalent)

Test the assembly

Open the **iExaminer** application then perform the following steps:

1. Attach a handle to the head. If using an ophthalmoscope, turn the handle on and set the diopter to Green 8 with large light spot and without a filter.
2. Attach the head to the SmartBracket. The head can be attached in any 1 of 4 orientations.
3. Place the **iExaminer** Resolution Test Card (included in the box) on a flat surface.
4. In the Exam screen, tap Add image.



NOTE In Training mode, tap **+** to start an Exam.

5. The recording will begin. The recording will end after 30 seconds. Tap  to restart the recording as needed to complete the steps.
6. Point the scope at a nearby surface to verify that the circle on the screen of the smartphone is a full circle.



NOTE If it is not a full circle, verify the magnification is at 1.0x and the primary lens' aperture is aligned with the **SmartBracket**. If misaligned, follow the **SmartClip** removal instructions in the **WELCH ALLYN IEXAMINER SMARTBRACKET STARTUP GUIDE**.

7. Align the circle on the **iExaminer** Resolution Test Card to the edge of the viewable area. Move the scope closer to or further away from the card as needed. Do not change the magnification.

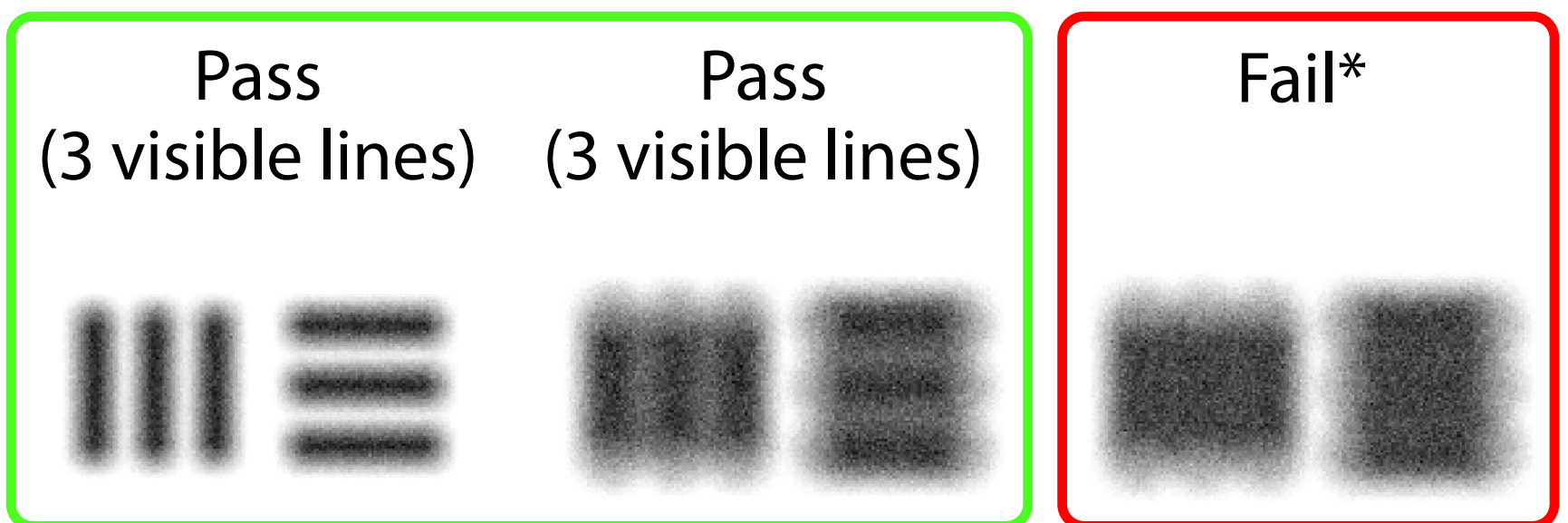


NOTE If the autofocus does not work, tap the screen on the center target. The autofocus will reset.



NOTE Select the appropriate target circle. There is one for ophthalmoscope and one for otoscope.

8. Select the best image. Pinch to zoom in to the captured image of the resolution targets.
9. Compare all five targets to verify that the images have 3 visible lines. If not, repeat the test.



10. Begin your patient exam. Refer to the Technique guide (provided in the box) or the Instructions for use (available in the app and at hillrom.com/getstarted).

*Contact Hillrom Technical Support or visit hillrom.com for help.



Using the app features

Use the links below to jump to an action or read the full operating system instructions for your device.

Training mode	Clinical mode
Android	Android
Modify settings (Android)	Modify settings (Android)
Set password (Android)	Not available
Reset password (Android)	Not available
Login (Android)	Not available
View an expired exam (Android)	Not available
Delete expired exams (Android)	Not available
View exams expiring soon (Android)	Not available
Add an exam (Android)	Start a new exam (Android)
Capture images (Android)	Capture images (Android)
Select images (Android)	Select images (Android)
View a selected image (Android)	View a selected image (Android)
Apply a filter, move, and delete images (Android)	Apply a filter, move, and delete images (Android)
Share an image (Android)	Share an image (Android)
Save an exam (Android)	Not available
Update a saved exam (Android)	Not available
Share an exam (Android)	Share an exam (Android)
Delete an exam (Android)	Discard an exam (Android)

Go to [Android instructions](#) for using the app

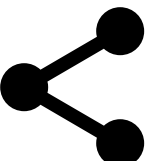
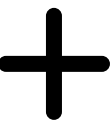
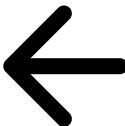
Android instructions

 **NOTE** Images are shown for illustrative purposes.

 **NOTE** Clinical mode opens to the Exam screen.

Screen elements (Android)

Applies to: Training mode, Clinical mode

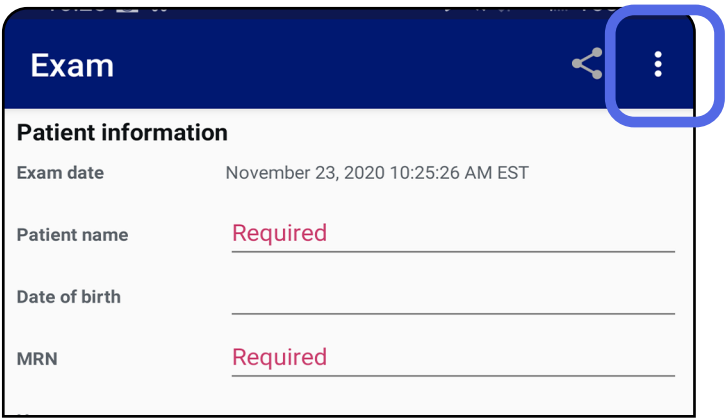
Icon	Definition
	Share
	Delete
	Filter
	Add
	Back
	Done
	Move

Modify settings (Android)

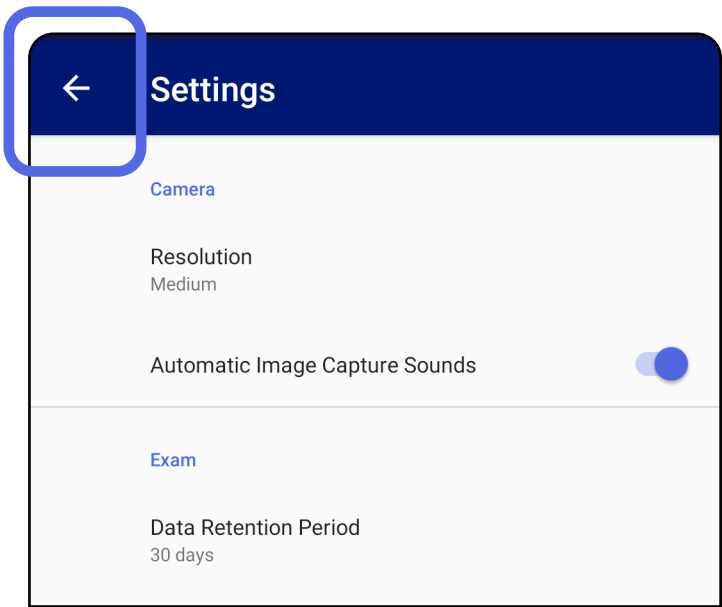
Applies to: Training mode, Clinical mode

Modify settings such as image resolution or data retention period. Some Settings may be available only in a specific mode.

- 1. In the App, tap the menu icon in the upper right corner



- 2. Tap **Settings**
- 3. Modify the Settings options. [Test the assembly](#) again if you change image resolution.
- 4. Tap ← in the upper left corner to save settings.



Authentication (Android)

Applies to: Training mode

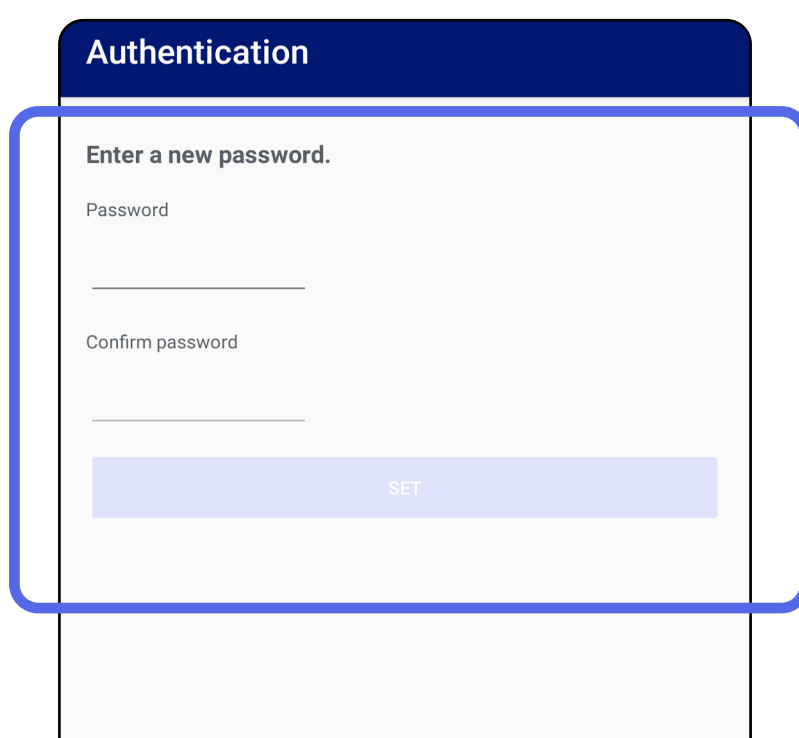
In the Authentication screen, you can

- [Set password \(Android\)](#)
- [Reset password \(Android\)](#)
- [Login \(Android\)](#)

Set password (Android)

Applies to: Training mode

1. Set a password that meets validation criteria.
2. In the Authentication screen, enter the new password twice.
3. Tap **Set**.



The screenshot shows the 'Authentication' screen with a dark blue header. Below the header, the text 'Enter a new password.' is displayed. There are two input fields: 'Password' and 'Confirm password'. A light blue button labeled 'SET' is positioned below the input fields. A blue rounded rectangle highlights the entire form area.

Jump to *Using the app features* list

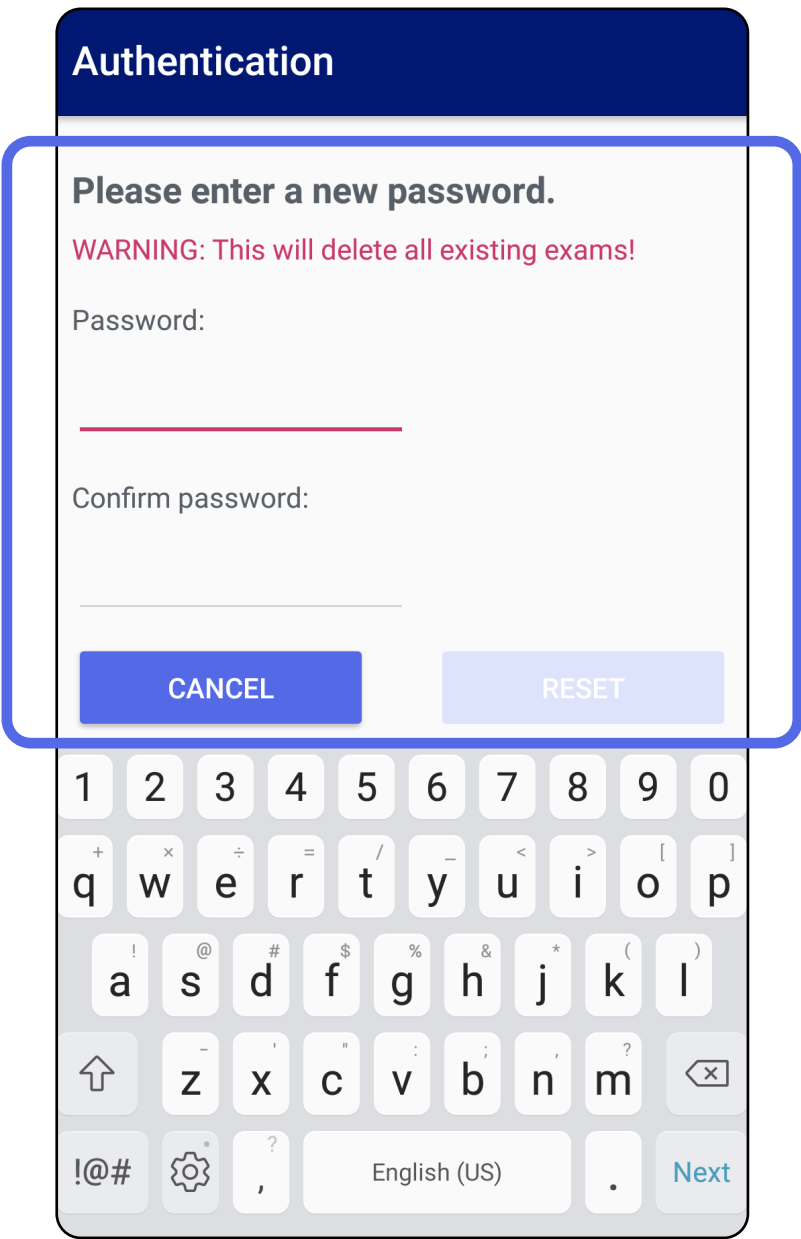
Reset password (Android)

Applies to: Training mode

- 1. To reset your password in the Authentication screen tap **Reset**.
- 2. Enter a new password twice.
- 3. Tap **Reset** to confirm reset of password. This action cannot be undone.



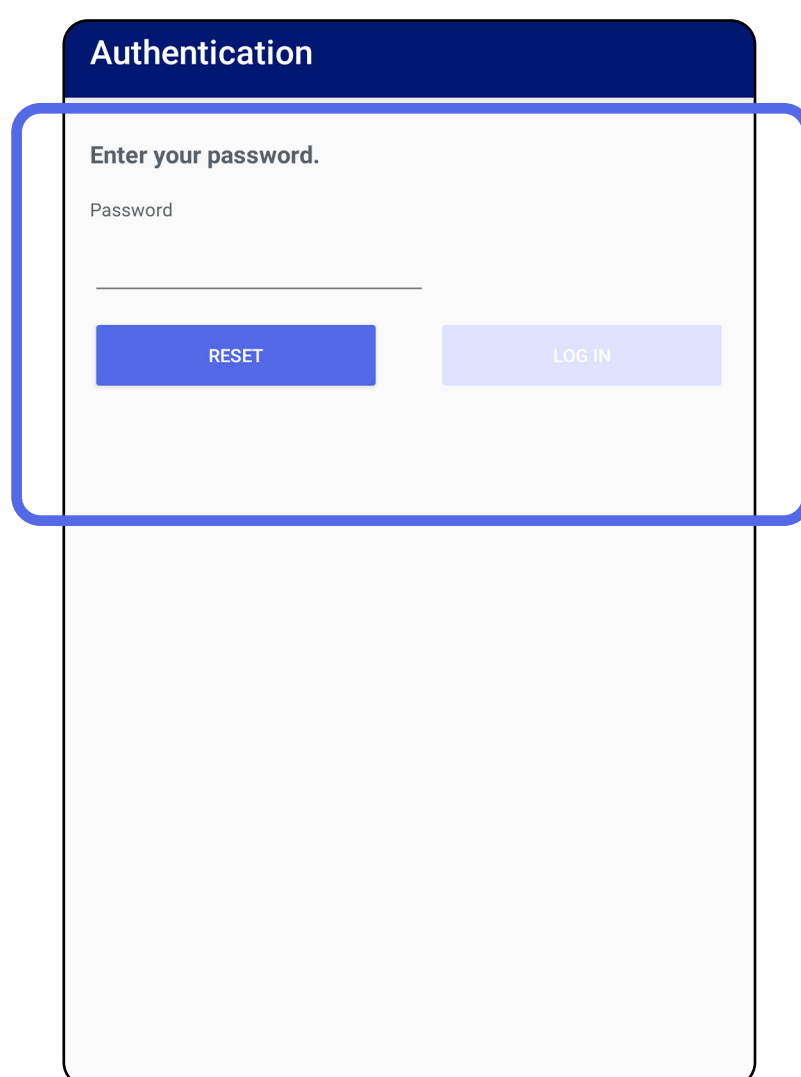
NOTE Reset password will delete all existing exams from the app.



Login (Android)

Applies to: Training mode

1. Open the app.
2. Enter your password in the Authentication screen.
3. Tap **Login**.



The image shows a mobile app interface for authentication. At the top is a dark blue header with the text "Authentication" in white. Below the header is a light gray area containing the text "Enter your password." and a label "Password" above a text input field. At the bottom of this light gray area are two buttons: a dark blue button labeled "RESET" and a light blue button labeled "LOG IN". A blue rounded rectangle highlights the "Enter your password." section, including the input field and the "RESET" and "LOG IN" buttons.

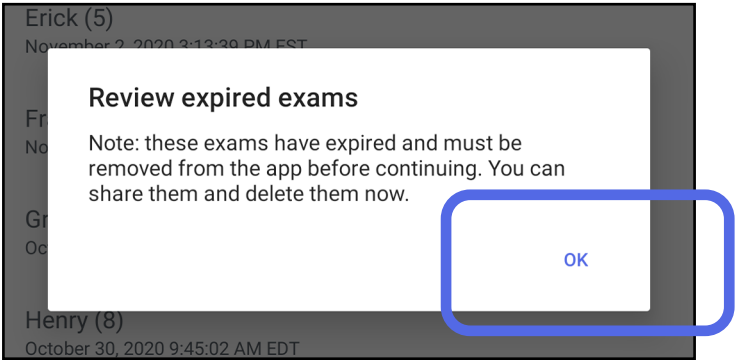
[Jump to *Using the app features* list](#)

Expired exams (Android)

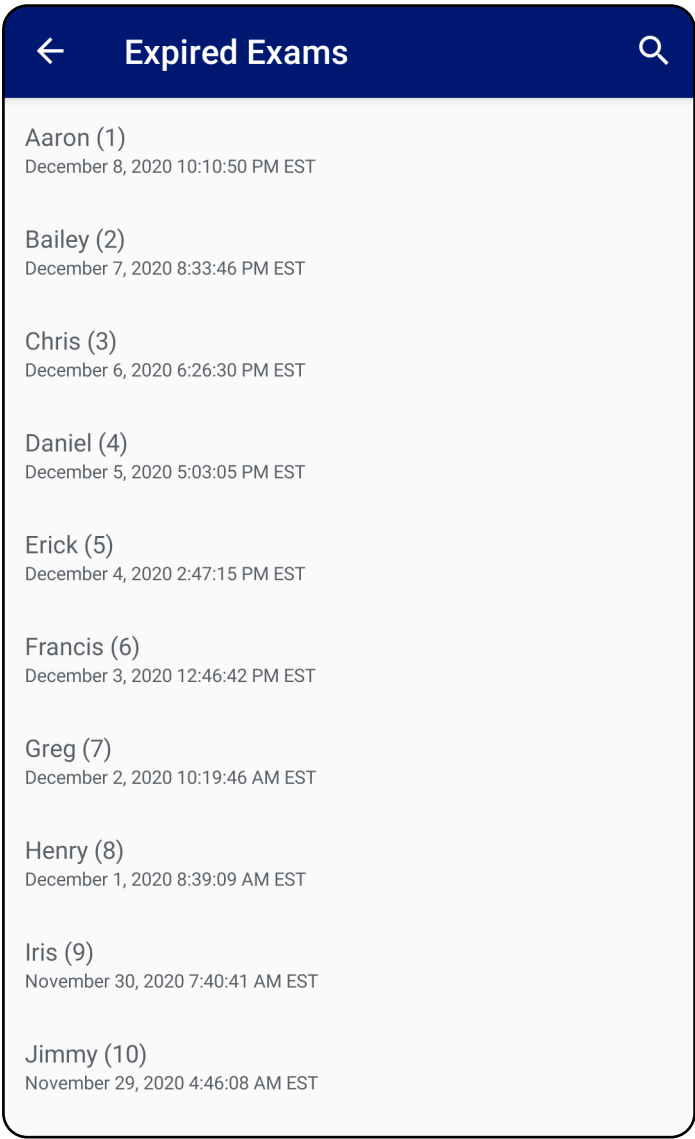
Applies to: Training mode

When the app is opened in Training mode and expired exams exist, the expired exams must be deleted to continue using the App. An alert will be displayed if any exams are expired.

- 1. Tap OK to acknowledge the alert.



- 2. Review the list of expired exams.



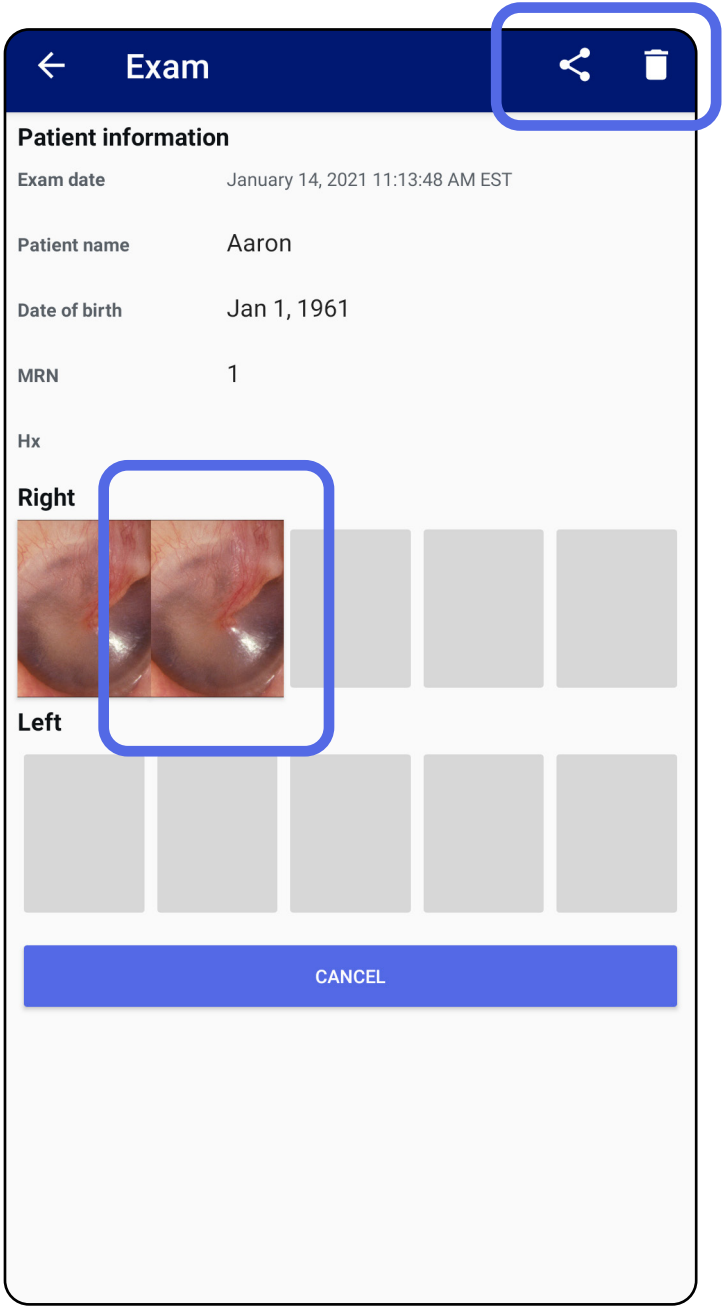
- 3. [View an expired exam \(Android\)](#) where you can share or delete the exam and share the images in an exam or [Delete expired exams \(Android\)](#).

View an expired exam (Android)

Applies to: Training mode

Tap on an expired exam from the list to view it. The expired exam is read-only and must be deleted before starting another exam. Before deleting the expired exam, you can:

- Tap on an image to [View an image in an expired exam \(Android\)](#).
- Tap  to [Share an exam \(Android\)](#).



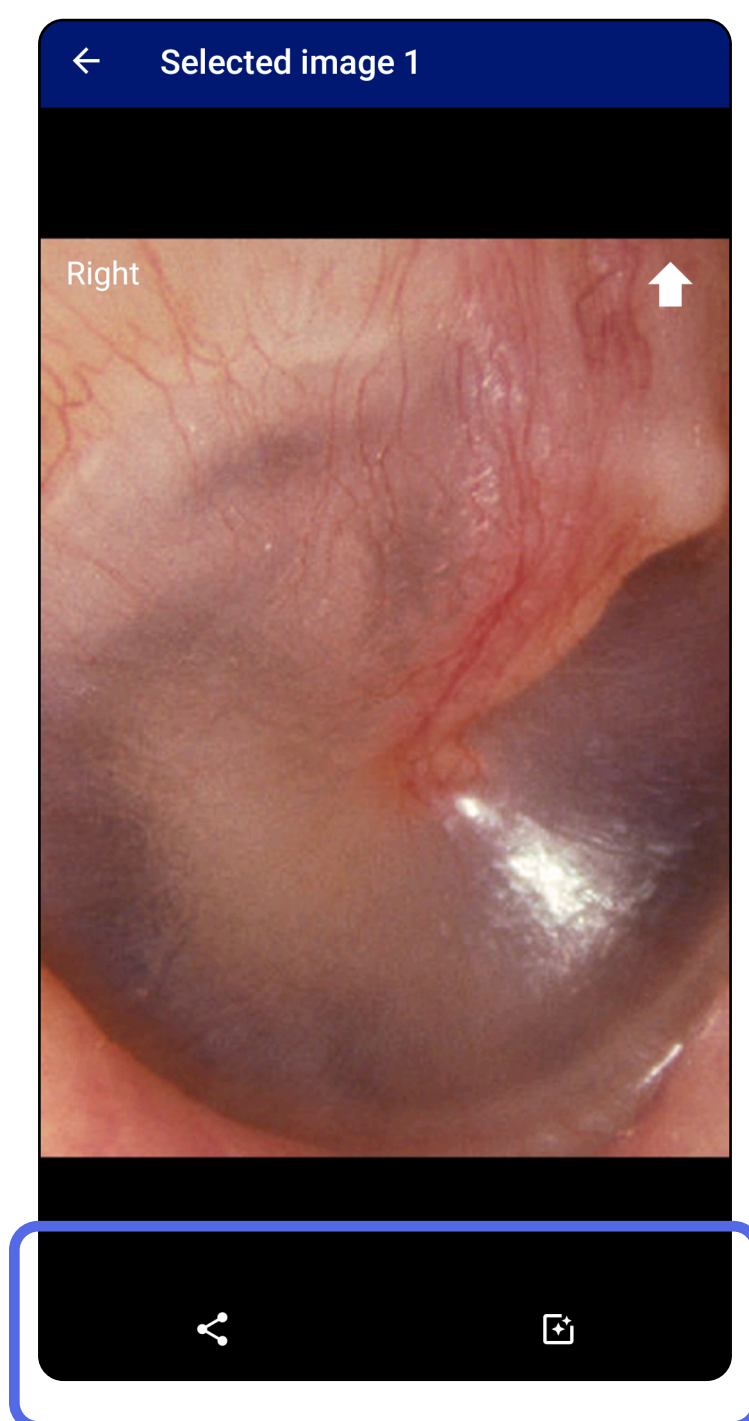
- See [Delete expired exams \(Android\)](#).

View an image in an expired exam (Android)

Applies to: Training mode

In the Expired Exam screen, tap an image to open it.

- Tap  to [Apply a filter to an image \(Android\)](#) in an expired exam.
- Tap  to [Share an image \(Android\)](#) in an expired exam.



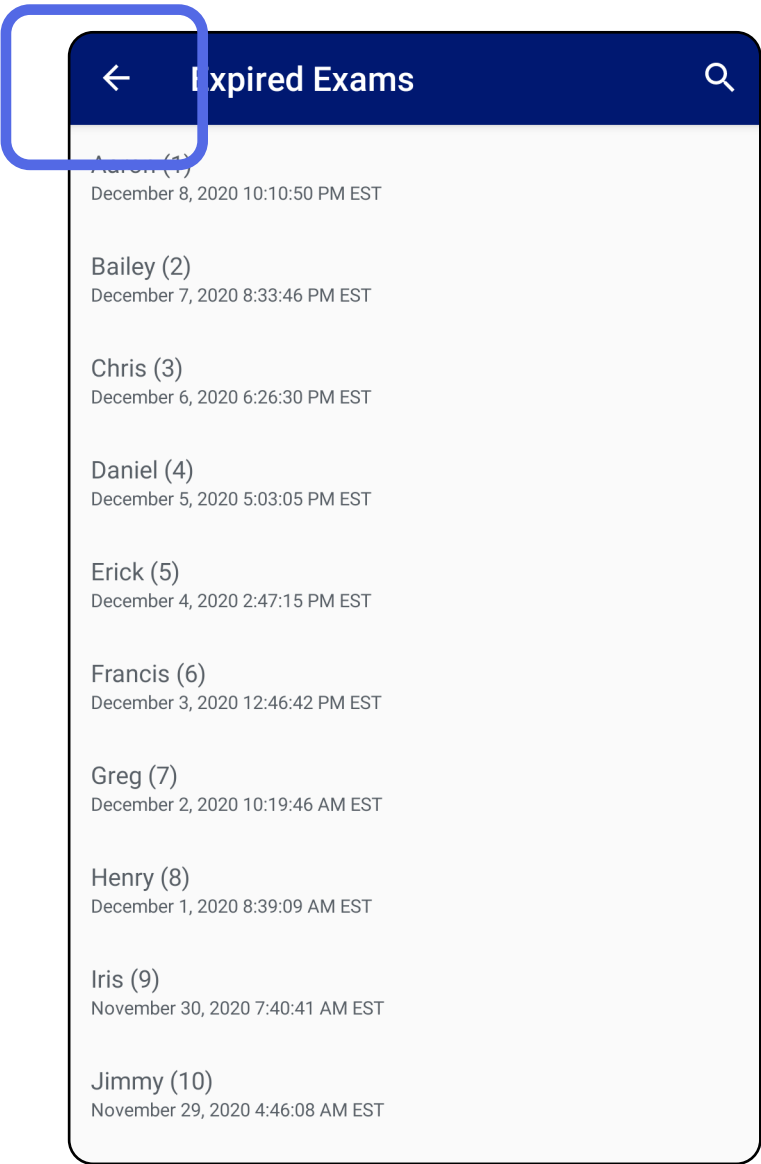
Jump to *Using the app features* list

Delete expired exams (Android)

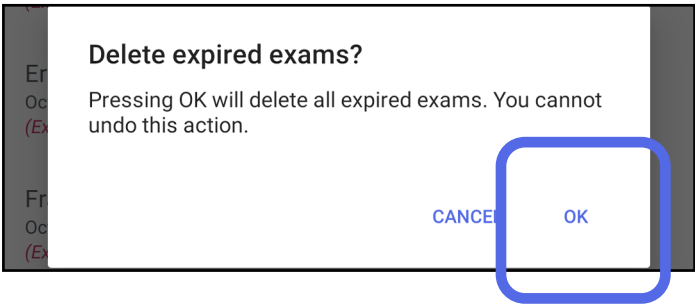
Applies to: Training mode

To delete all expired exams,

- 1. Tap ←.



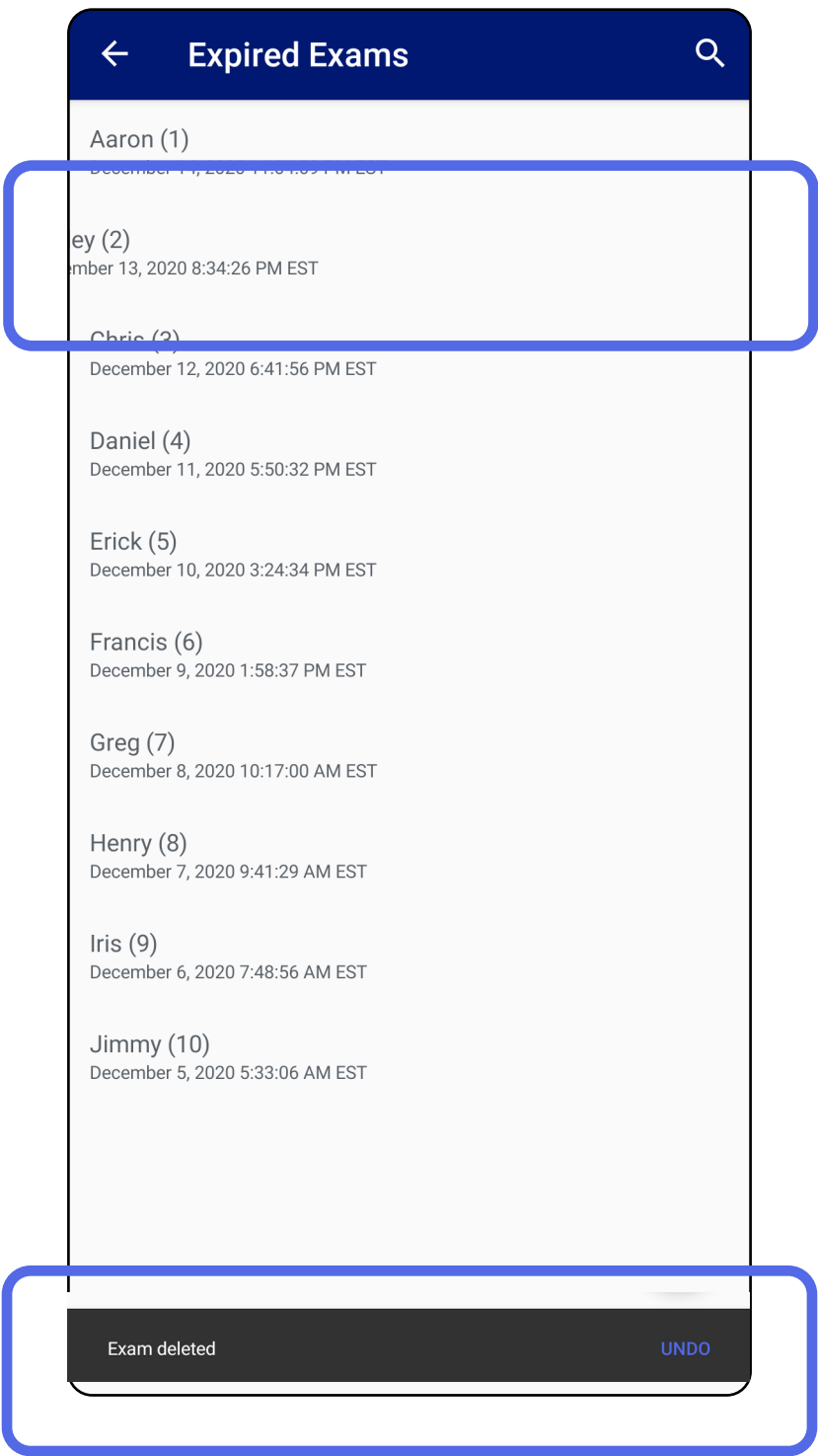
- 2. Tap **OK** to confirm in the pop up dialog.



There are 2 options to delete an expired exam.

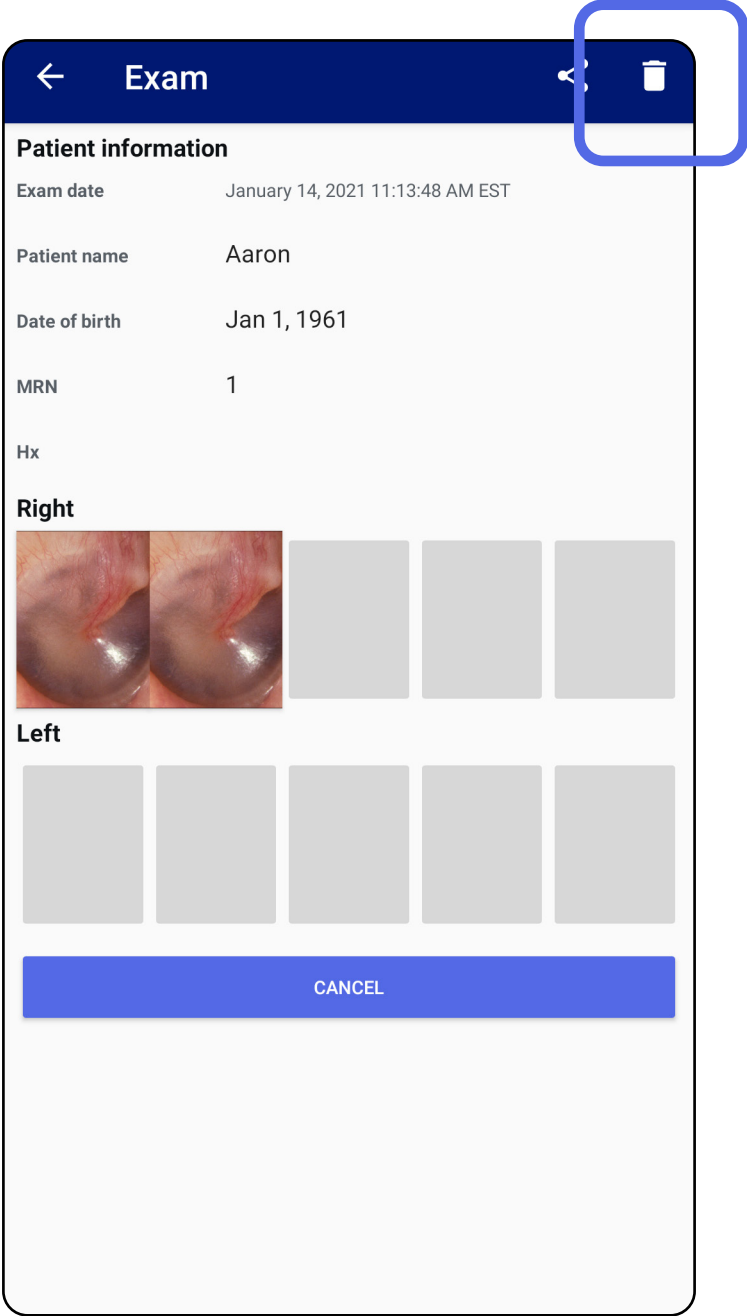
Option 1: Swipe to delete

Swipe left or right on the expired exam name.



Tap **UNDO** within 15 seconds in the pop up dialog to undo the deletion.

Option 2: View the expired exam, then tap  .

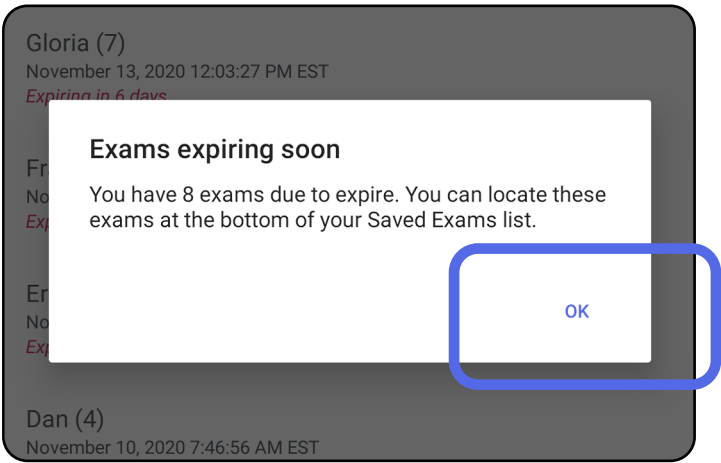


Exams expiring soon (Android)

Applies to: Training mode

When you have exams expiring soon, the “Exams expiring soon” dialog appears.

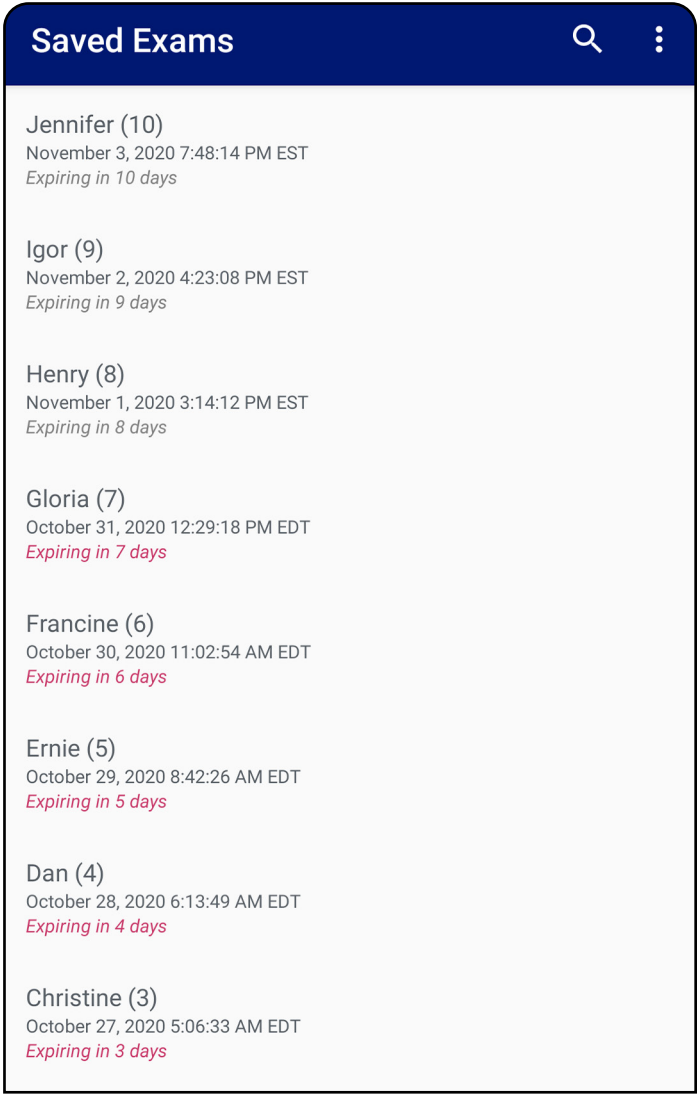
Tap **OK** to review expiring exams.



View exams expiring soon (Android)

Applies to: Training mode

No action is required until an Exam expires.

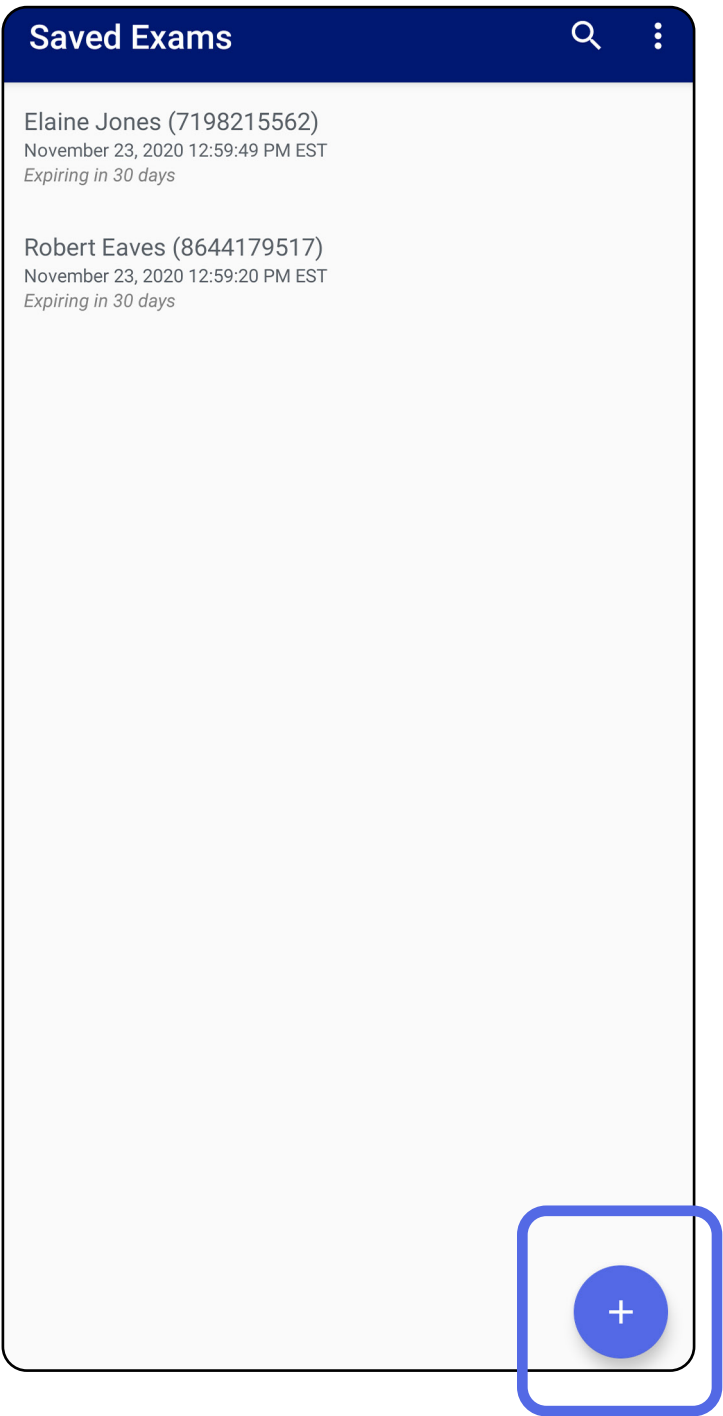


[Jump to *Using the app features* list](#)

Add an exam (Android)

Applies to: Training mode

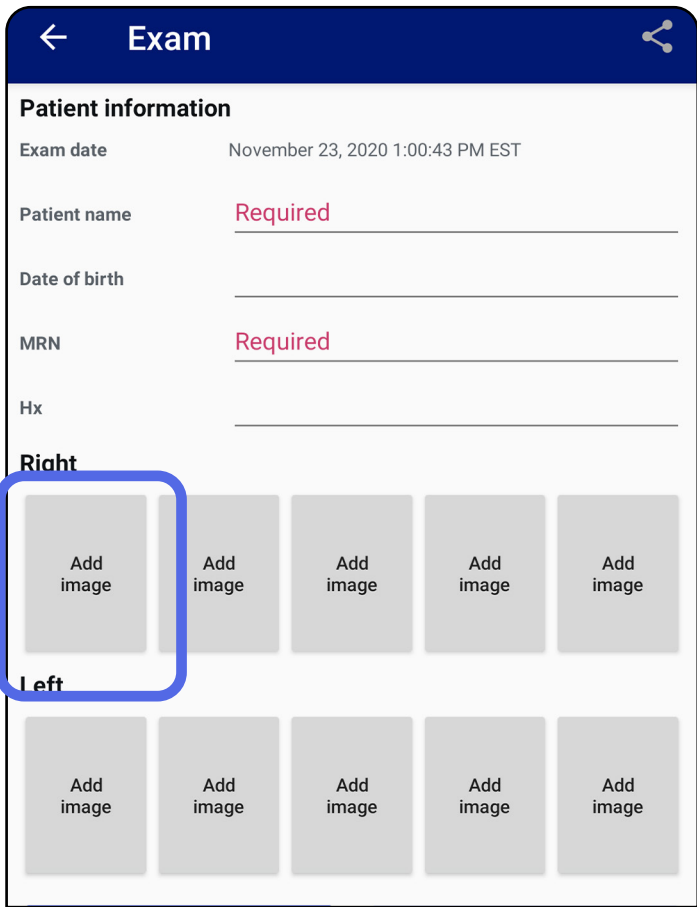
- 1. Tap + to add a new exam.
- 2. See [Capture images \(Android\)](#).



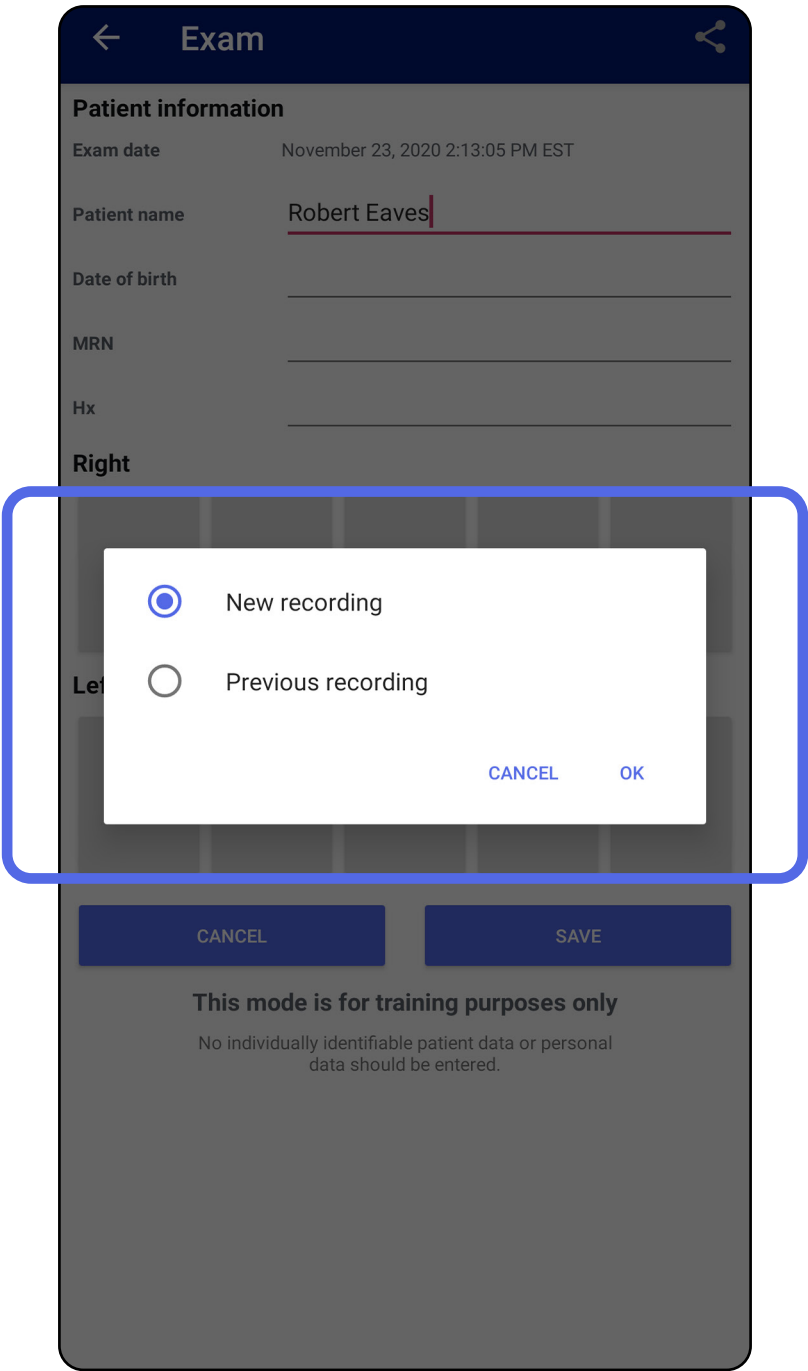
Capture images (Android)

Applies to: Training mode, Clinical mode

- 1. Position the device in front of the selected side. See videos and other training materials on hillrom.com/getstarted to perform an exam.
- 2. Tap **Add image** to capture images for the right or left side.



3. When there is a previous recording on the same side, select an option from the pop up menu to start a **New recording** or to save images from a **Previous recording**. See [Select images \(Android\)](#).



When there is no previous recording on the same side, the recording will start and stop automatically. See [Select images \(Android\)](#).



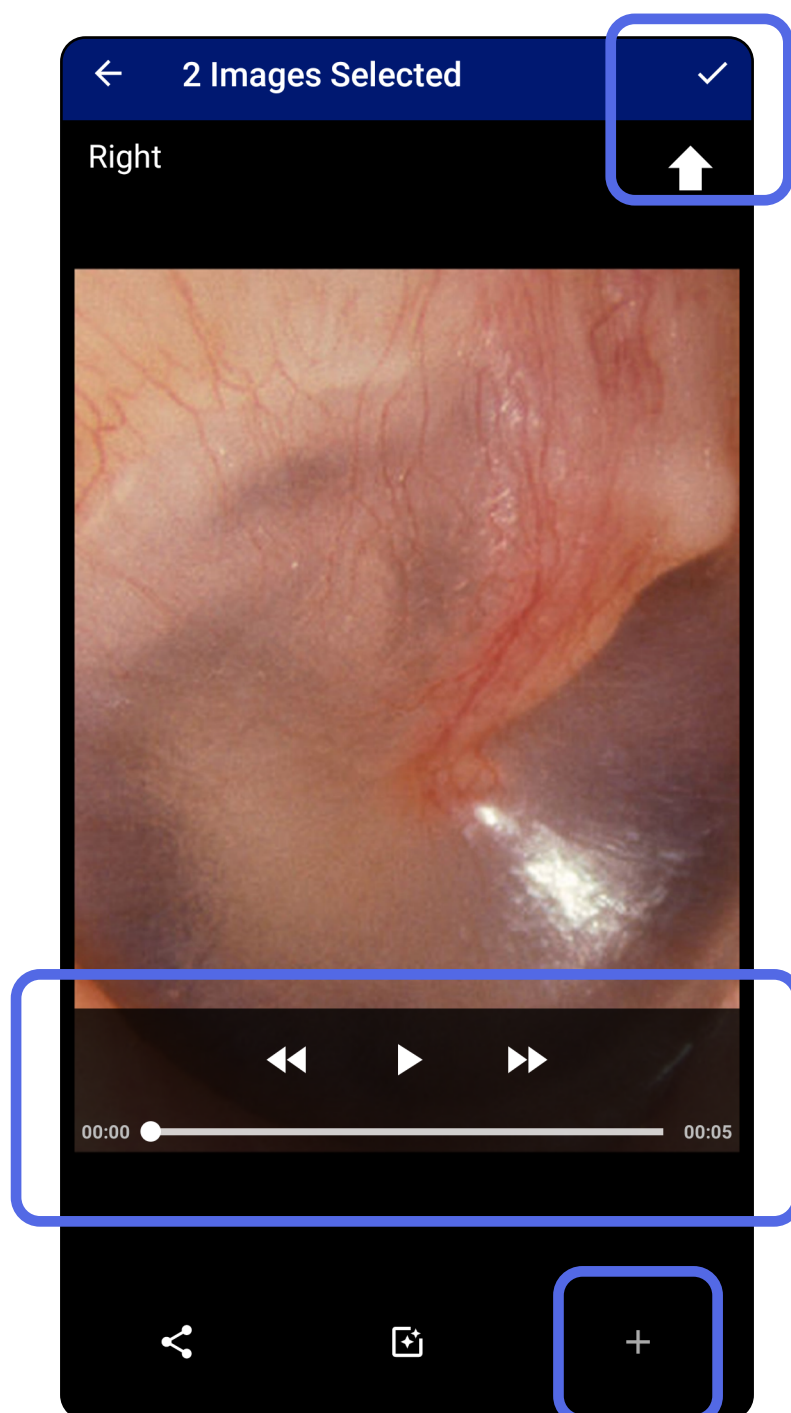
Select images (Android)

Applies to: Training mode, Clinical mode

1. Select images that you want to keep by using the video player controls at the bottom. Use the slider to locate the image you want to keep. Use the reverse, play/pause, and forward controls to move the selection one frame at a time.
2. Tap **+** for each image that you want to keep.
3. Tap **✓** in the upper right corner.

 **NOTE** A maximum of 5 images per side may be kept in an exam.

 **NOTE** The arrow in the upper right corner of the image indicates which direction is up on the captured image.



[Jump to *Using the app features* list](#)

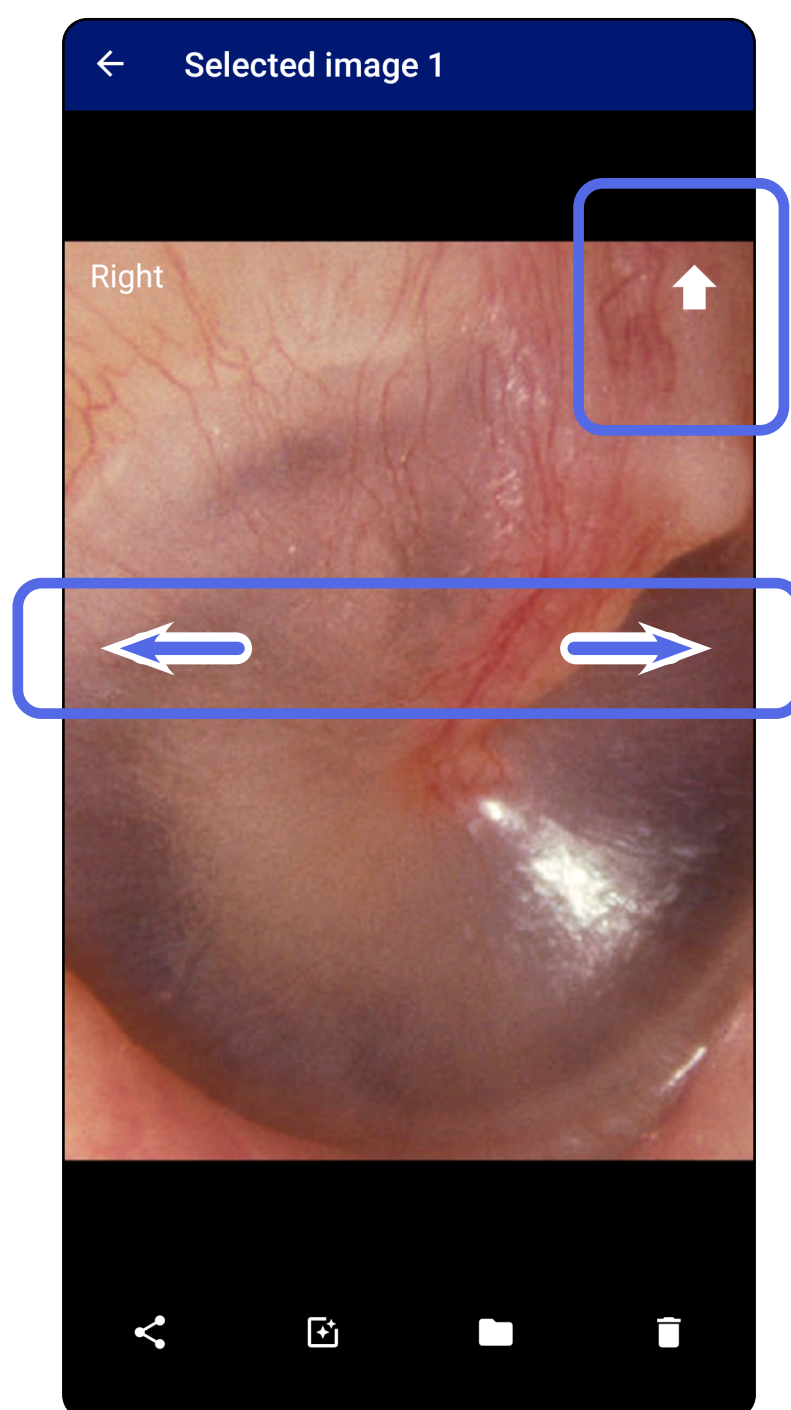
View a selected image (Android)

Applies to: Training mode, Clinical mode

1. In the Exam screen, tap an image.
2. In the Selected image screen, swipe left or right to scroll through all images for both sides.



NOTE The arrow in the upper right corner of the image indicates which direction is up on the captured image.



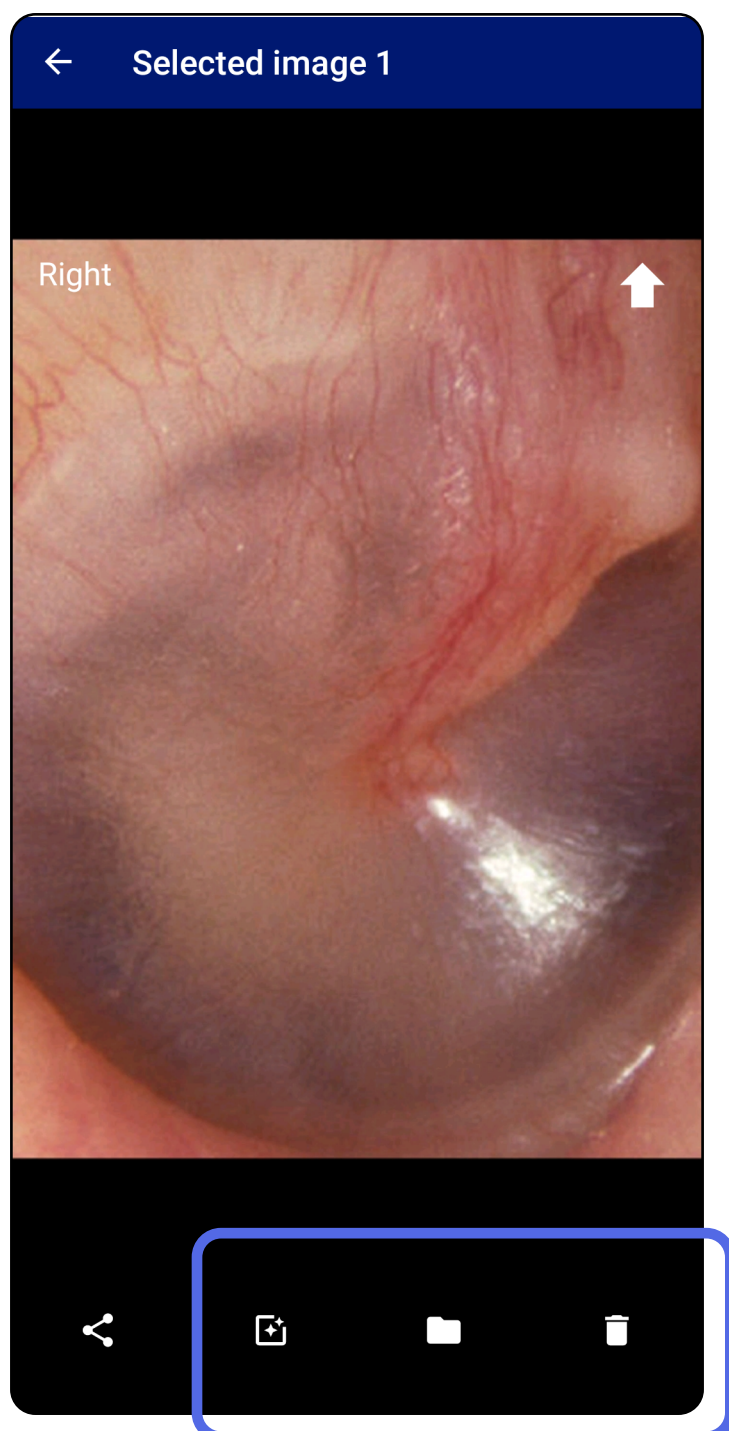
[Jump to *Using the app features* list](#)

Apply a filter, move, and delete images (Android)

Applies to: Training mode, Clinical mode

In the Exam screen, tap an image to open it.

- Tap  to apply a filter. Filters are only applied to the current image and when that image is shared. The original unfiltered images are stored.
- Tap  and then tap OK in the pop up menu to move the image to the other side (*not available in expired exams*). This feature is useful if you selected the incorrect side when starting the image capture.
- Tap  to delete the image, then confirm deletion (*not available in expired exams*).



[Jump to *Using the app features* list](#)

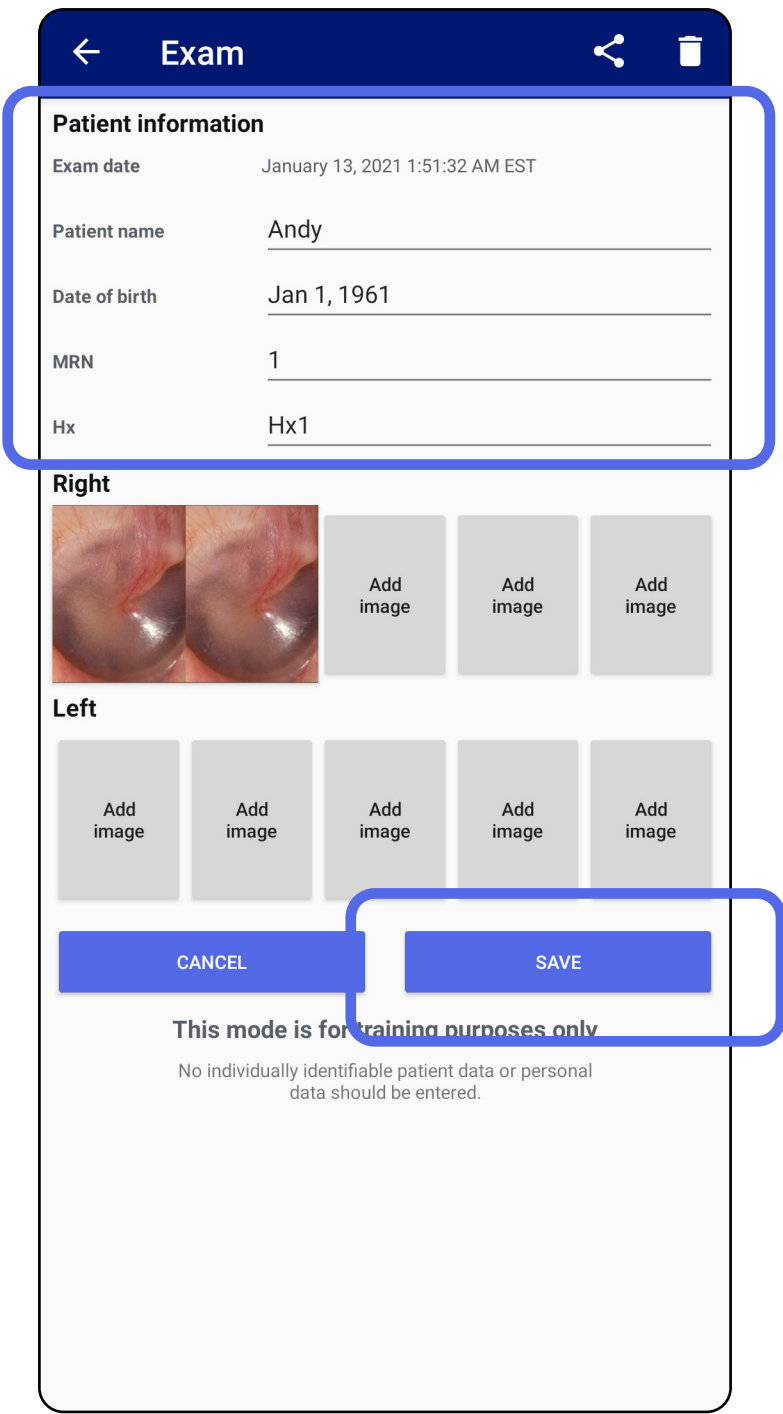
Save an exam (Android)

Applies to: Training mode

- 1. Add patient details.
- 2. Tap **Save**.

 **NOTE** Images are not required to save an exam. Patient details can be added either before or after images are selected.

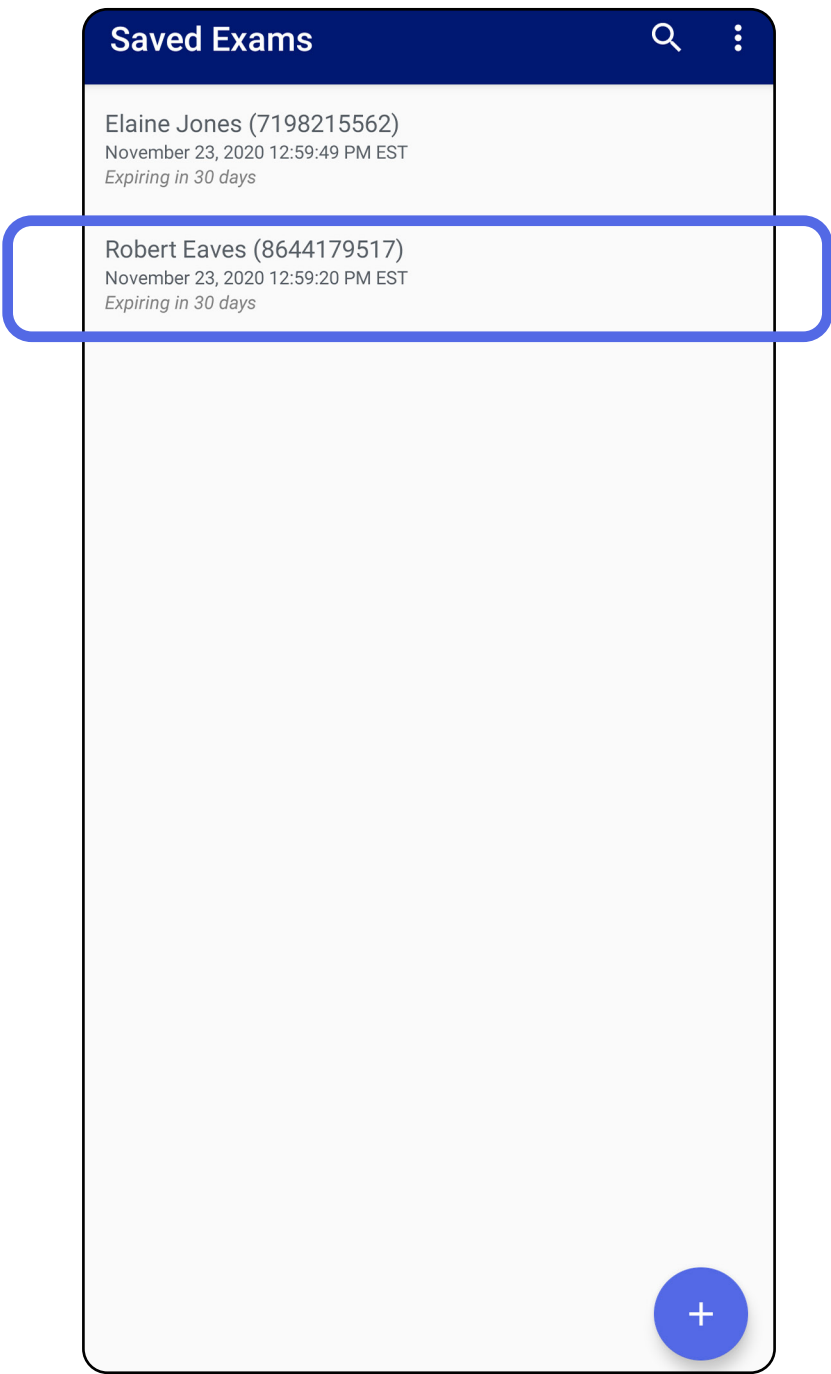
 **NOTE** An exam can be saved only after entering required details.



Update a saved exam (Android)

Applies to: Training mode

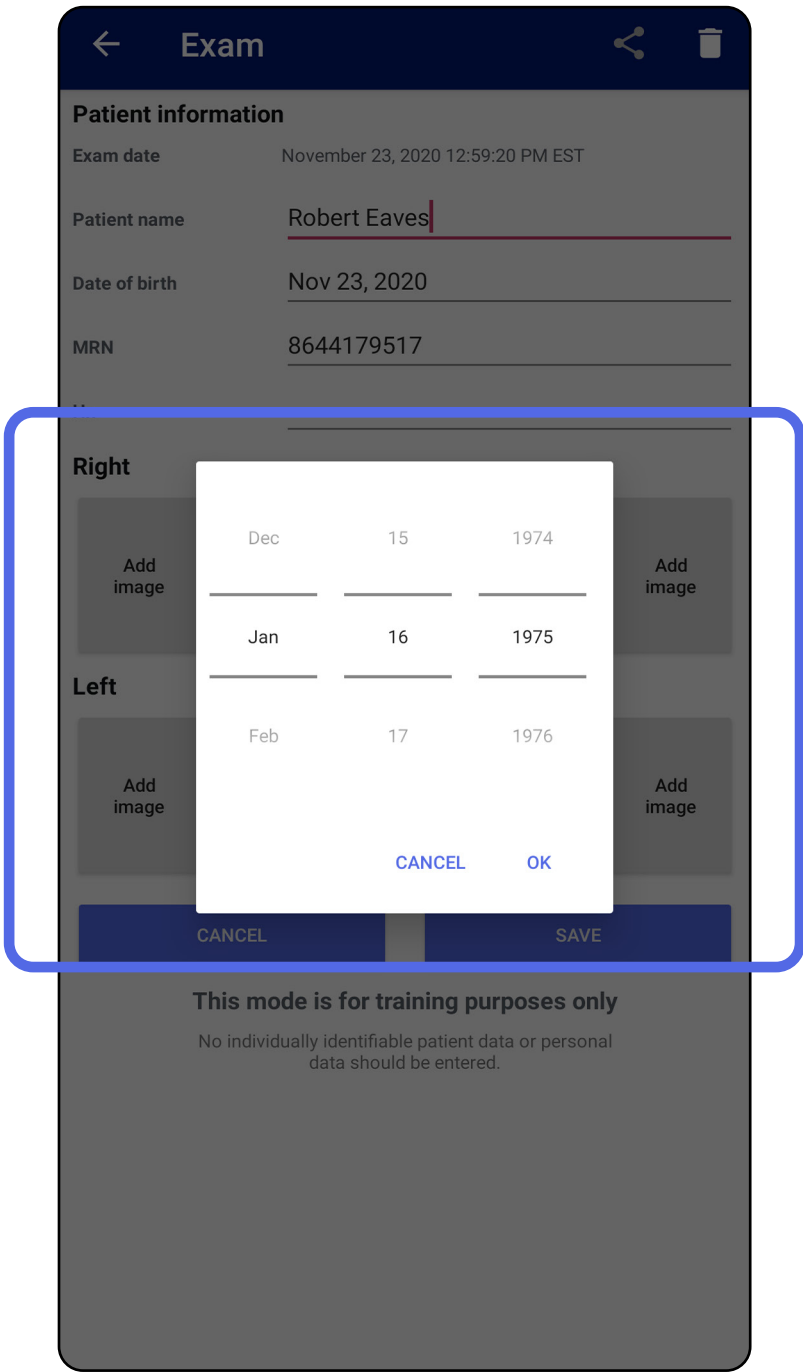
- 1. To edit the exam, tap on the desired exam name to open the exam.



- 2. In the Exam screen, tap the field that you want to update.

- 3. Enter the patient information.
 - a. Use the pop up keyboard or numeric pad to enter Patient name or MRN (medical record number).
 - b. Use the pop up calendar to select a date of birth.

 **NOTE** The calendar style will vary depending on the **Android** version.



- 4. Add or remove images. See [Capture images \(Android\)](#) and [Apply a filter, move, and delete images \(Android\)](#).
- 5. Tap **Save**.

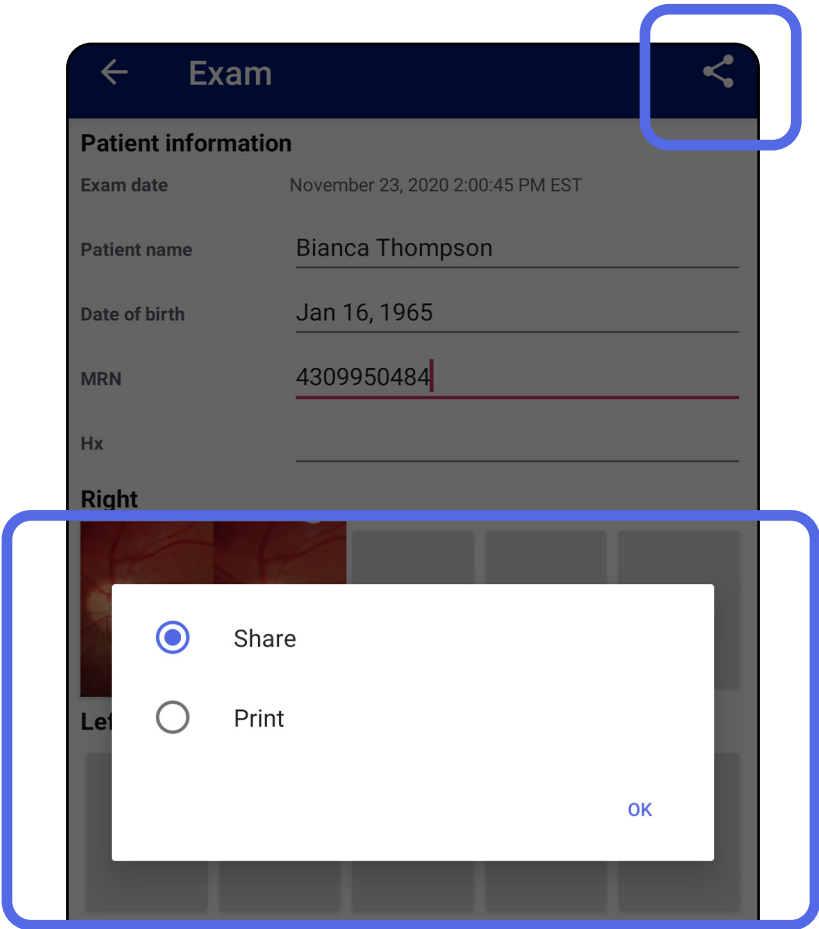
 **NOTE** Saving is available only when there are changes and the required patient details are complete.

Share an exam (Android)

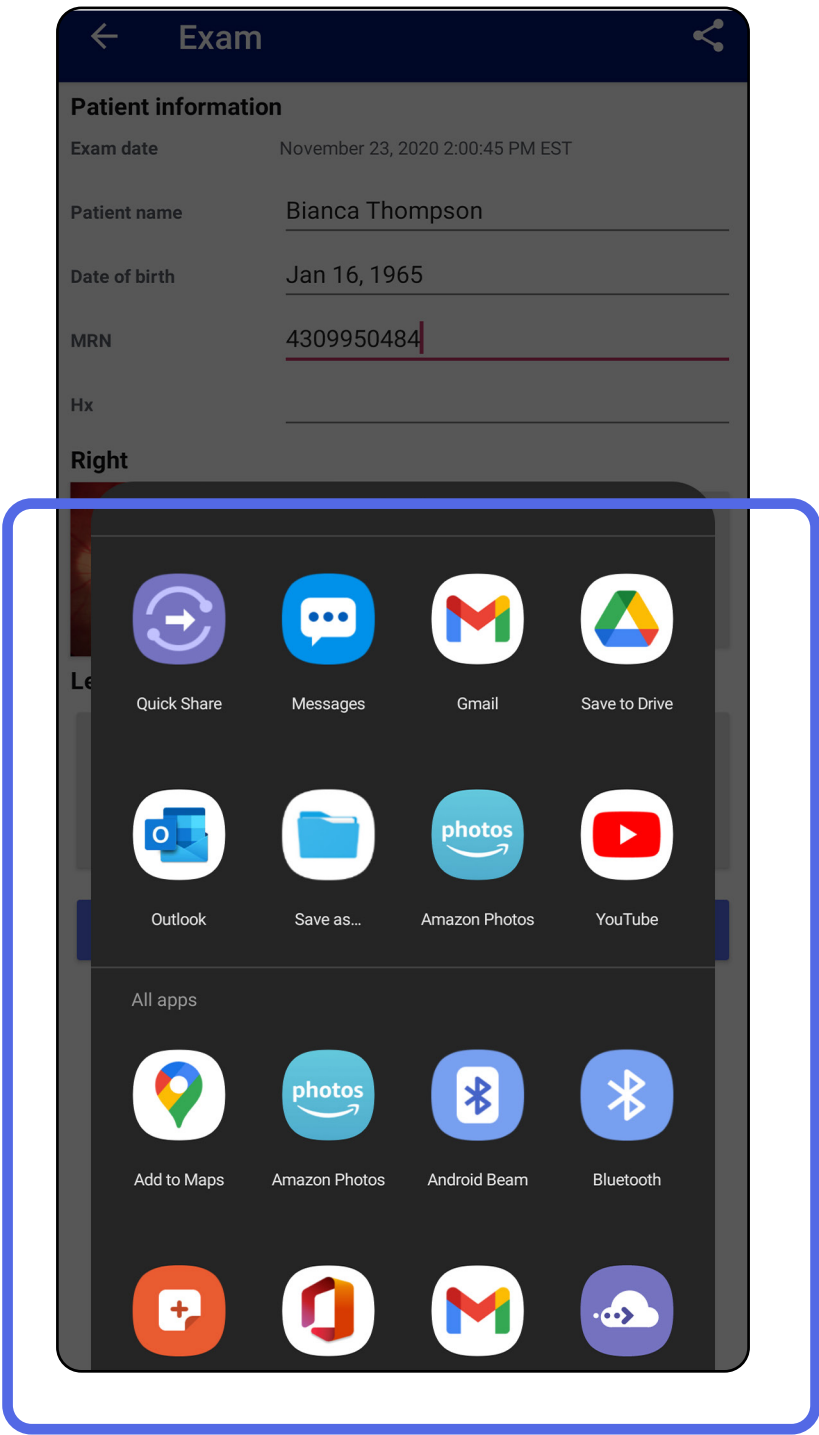
Applies to: Training mode, Clinical mode

- 1. In the Exam screen, tap .
- 2. Select the share method from the pop up menu.

 **NOTE** Sharing icon is only available when there is at least 1 image and the required patient details in the exam.



3. Follow the prompts to share.



 **NOTE** See [Device and patient data and security](#).

 **NOTE** Shared images from the **iExaminer** application may have embedded information. Some photo viewing applications do not support embedded information. If the recipient cannot view the photo, then the recipient should verify that the photo viewing application supports viewing images with embedded information or select another photo viewing application.

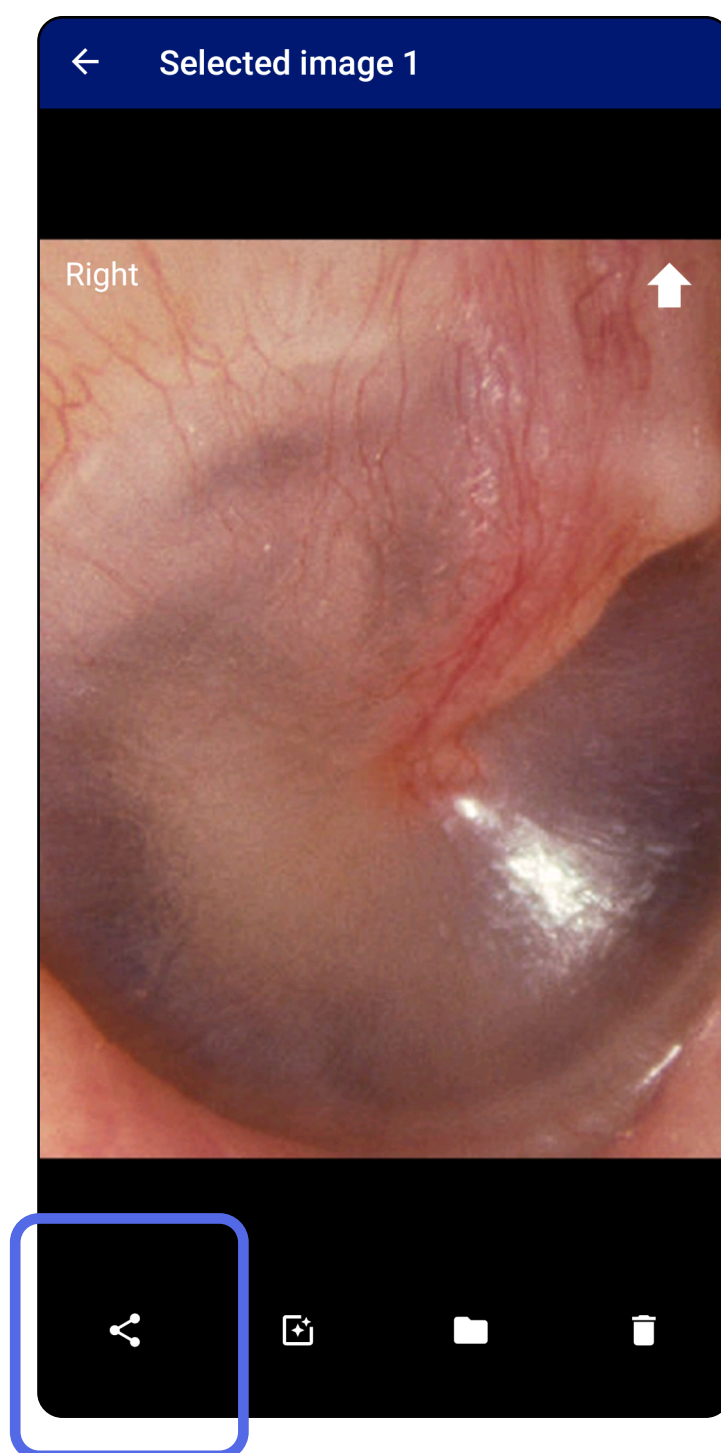
Share an image (Android)

Applies to: Training mode, Clinical mode

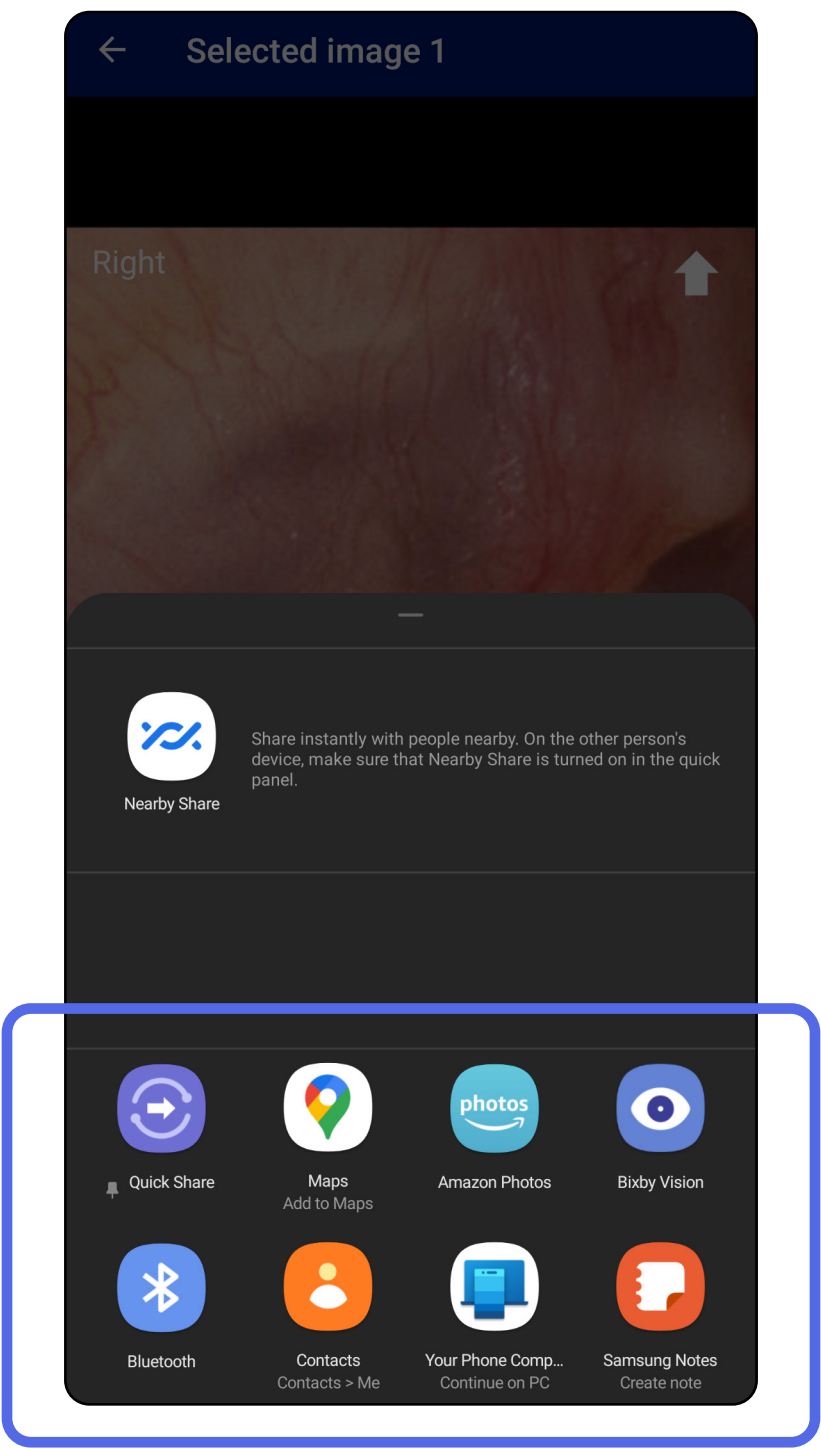
1. In the Exam screen, tap the desired image.
2. Tap .



NOTE Sharing is available when the required patient details are in the exam.



- 3. Select the share method from the pop up menu.



- 4. Follow prompts to share.

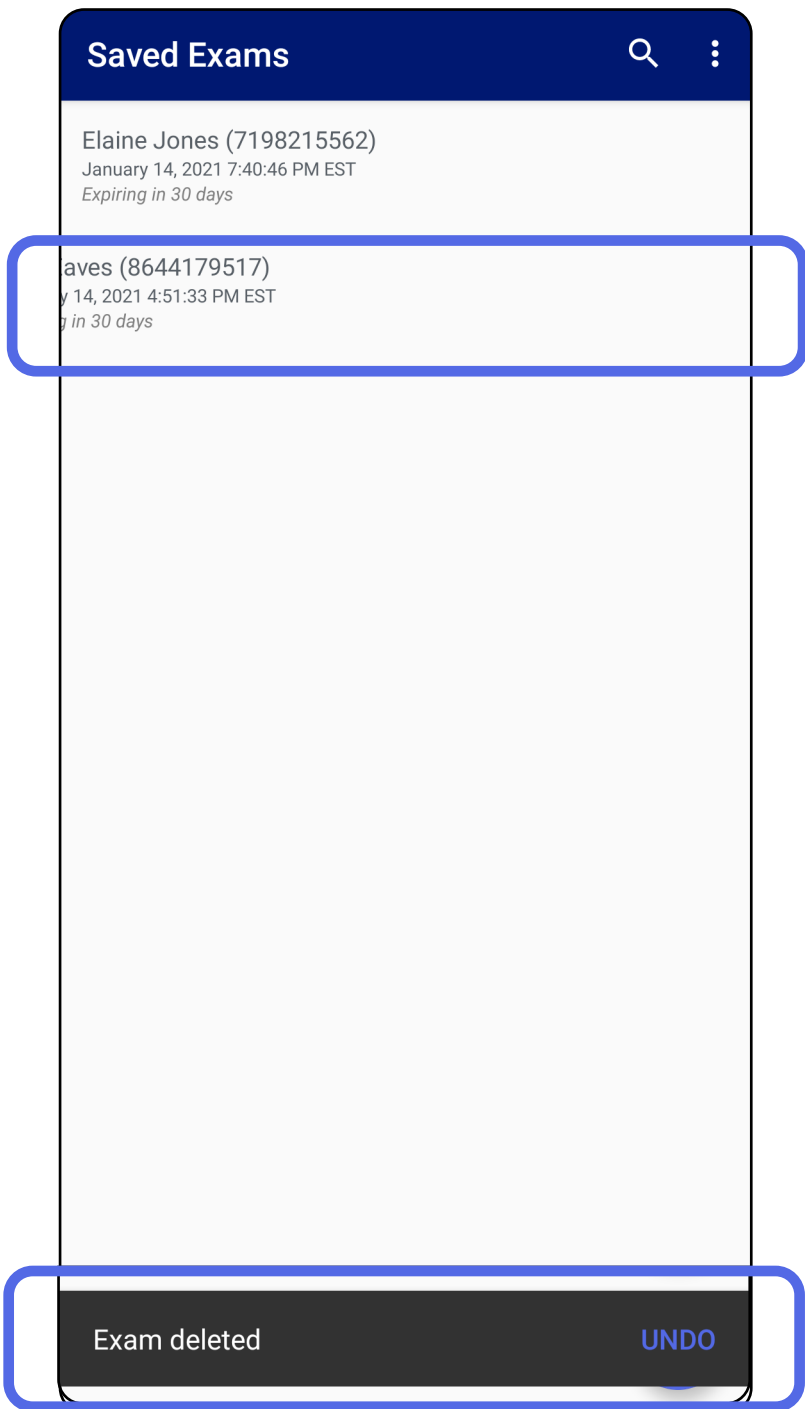
 **NOTE** See [Device and patient data and security](#).

 **NOTE** Shared images from the **iExaminer** application may have embedded information. Some photo viewing applications do not support embedded information. If the recipient cannot view the photo, then the recipient should verify that the photo viewing application supports viewing images with embedded information or select another photo viewing application.

Delete an exam (Android)

Applies to: Training mode

Swipe left or right on the expired exam name.

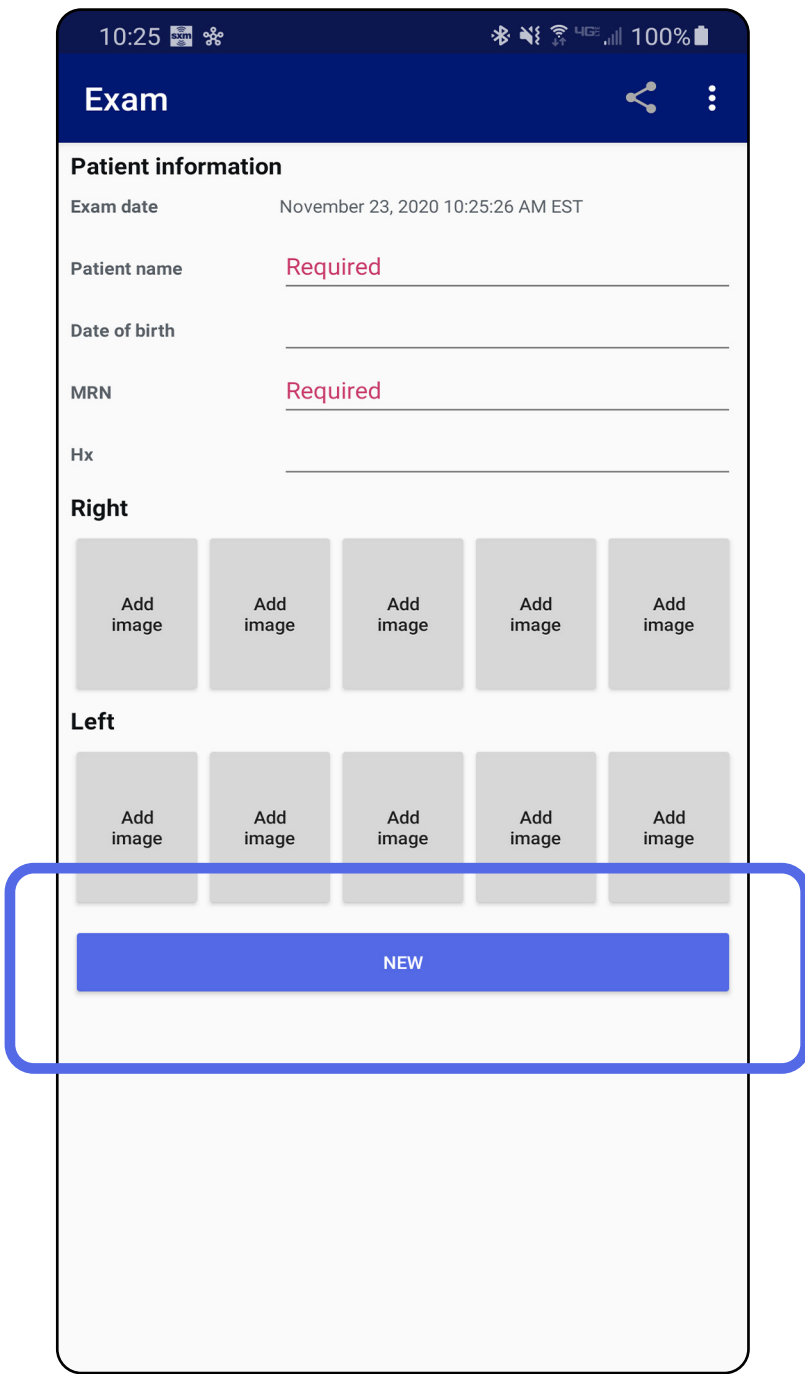


Tap **UNDO** within 15 seconds in the pop up dialog to undo the deletion.

Discard an exam (Android)

Applies to: Clinical mode

- 1. To discard the exam, tap **New**.



- 2. Tap **OK** to discard changes and start a new exam.

Cleaning

These cleaning instructions are for the **SmartBracket** and **SmartClip**. Refer to the appropriate IFU for reprocessing Welch Allyn devices.

 **CAUTION** Do not sterilize the **SmartBracket** or **SmartClip** or immerse them in any solution.

No preventive maintenance other than cleaning is necessary for this product.

Approved cleaning chemicals:

- 70% Isopropyl alcohol (for example **CiDehol** 70 alcohol wipes)
 - **Metrex™ CaviWipes**
 - PDI Super-**Sani-Cloth**
 - PDI-**Sani-Cloth** Plus
1. Remove the **SmartBracket** from the head and the **SmartClip** before cleaning. Leave the **SmartClip** attached to the case.
 2. Use approved cleaning chemicals (see above) to wipe the **SmartBracket** and **SmartClip**, removing all visible and invisible soil.
Frequency: Clean as needed.
 3. Allow the cleaning solution to dry.

Safe disposal

Disposal of **SmartBracket** and **SmartClip** must be in accordance with the following steps:

1. Follow cleaning instructions per instructions in this user manual section.
2. Segregate material in preparation for the recycling process
 - Components are to be disassembled and recycled based on type of material
 - o Plastic to be recycled as plastic waste
 - o Metal to be recycled as Metals
 - Includes screws and fasteners

See appropriate heads IFU for disposal instructions.

Follow the manufacturer's instructions for smartphone and case disposal. Delete all existing data related to patients/hospital/clinic/doctor to maintain confidentiality. Data backup may be performed prior to deletion.

Users must adhere to all federal, state, regional, and/or local laws and regulations as it pertains to the safe disposal of medical devices and accessories. If in doubt, the user of the device should first contact Hillrom Technical Support for guidance on safe disposal protocols.

EMC compliance

For information about electromagnetic compatibility (EMC), see the Hillrom website: hillrom.com/getstarted.

Storage and transport

See the appropriate Welch Allyn device IFU.

Accessories

See the appropriate Welch Allyn device IFU for accessories and applied parts.

Compatible devices

See the appropriate Welch Allyn device IFU.

Warranty

Welch Allyn, Inc. warrants the Welch Allyn iExaminer SmartBracket and SmartClip to be free of original defects in material and workmanship and to perform in accordance with the manufacturer's specifications for a period of one year from the date of purchase. If this instrument is found to be defective or at variance with the manufacturer's specifications during the warranty period, Welch Allyn will repair or replace the instrument or component at no cost to the purchaser. This warranty only applies to Welch Allyn iExaminer SmartBracket and SmartClip purchased new from Welch Allyn or its authorized distributors or representatives. The purchaser must return the SmartBracket and SmartClip directly to Welch Allyn or an authorized distributor or representative and bear the cost of shipping.

This warranty does not cover breakage or failure due to tampering, misuse, neglect, accidents, modification, or shipping. This warranty is void if the instrument is not used in accordance with the manufacturer's recommendations or if repaired.