

July 16, 2025

Dear Valued Customer,

Baxter has decided, effective immediately, to discontinue all technical phone support, repair and service, calibration, and support activities associated with the **Welch Allyn Spot 4400 Vital Signs Extended Care Device (4400-RPMKIT)**. This was a variation of the **Welch Allyn Spot Vital Signs 4400** device configured for at-home use to support patient monitoring during the Coronavirus 2019 (COVID-19) public health emergency.

Baxter will continue to sell and service the **Welch Allyn Spot Vital Signs 4400** device (44XT and 44WT configurations).

A list of the impacted part numbers is attached in Appendix A of this letter.

If you purchased a Spot 4400 Vital Signs Extended Care Device, part number 4400-RPMKIT, and you have any questions, please contact our customer service department or your Baxter representative. We thank you for your business, partnership, and loyalty, and we look forward to continuing to serve your needs with other Baxter products.

Sincerely,



James Bennett  
Associate Marketing Manager, Global Marketing  
Patient Monitoring  
Baxter Healthcare Corporation

**APPENDIX A**

| <b>Part Number</b> | <b>Description</b>                             |
|--------------------|--|
| 4400-RPMKIT        | Hillrom Extended Care Solution - Spot 4400 Kit |
| 4400-HPS           | POWER SUPPLY HOME USE                          |
| PWCD-H             | LINE CORD B, NORTH AMERICA HOME USE            |
| 4400-BLE           | BTLE DONGLE HOME USE                           |
| 02895-000-NCE      | SURETEMP PROBE AND WELL KIT HOME               |
| S1-4400-BPI-1      | SmartCare BPI Program - 1yr                    |
| S1-4400-BPI-3      | SmartCare BPI Program - 3yr                    |
| 44WT-H             | SPOT 4400 W NIBP SURETEMP NONIN RPM            |
| 20500-251N-NCE     | SLEEVE ASSY,250 PACK HOME                      |
| HR_CONNEX_APP      | HILLROM CONNEX APP                             |

**Rx only.** For safe and proper use of the products mentioned herein, please refer to the Instructions for Use or Operator's Manual

Baxter, Welch Allyn, and Spot Vital Signs are trademarks of Baxter International Inc. or its subsidiaries.