

May 19, 2025

Dear Valued Customer,

This letter is to inform you that Baxter will discontinue all service, repair, technical support and replacement parts relating to the Lamarr wireless radio card in **Welch Allyn Connex** Vital Signs Monitor (CVSM) and **Welch Allyn Connex** Integrated Wall System (CIWS) devices, effective immediately. Affected CVSM/CIWS wireless devices include those manufactured June 2018 or earlier. For instructions on how to determine device manufacturing date using the serial number, refer to Appendix A.

This does not impact CVSM 6400/6700 or CIWS 8400 series devices. To determine which radio card (if any) is currently installed in your CVSM/CIWS device, refer to Appendix B.

Please be advised that by continuing to use this product beyond the specified End of Service and Support date, you are fully assuming the cybersecurity risk of using the product. Any and all risk, including but not limited to your networks, data privacy, and/or patient safety, arising from a cybersecurity incident associated with the product will be transferred to your organization on this date.

If you have a device with a Lamarr radio and are interested in an upgrade, please contact our technical support department or your local sales representative.

The table below outlines the differences between the Lamarr (June 2018 or earlier) and Newmar (post-June 2018) wireless radio cards:

Supported Wireless Standard	Lamarr Radio Card (v3.00.05)	Newmar Radio Card (v2.00.04)
802.11a	Yes	Yes
802.11b	Yes	Yes
802.11g	Yes	Yes
802.11n	No	Yes
802.11ac / 802.11ax	No	No
802.1X	Yes	Yes
802.1X EAP Types Supported	TLS, TTLS, PEAP-MSCHAPv2, Auto	TLS, TTLS, PEAP-TLS, PEAP-MSCHAPv2, PEAP-GTC, EAP-FAST

We thank you for your business, partnership, and loyalty and we look forward to continuing to serve your needs with other Baxter products. Please contact our customer service department or your Baxter representative with questions regarding this notice.

Sincerely,



David Levitskiy

Associate Manager, Global Product Management

Patient Monitoring

Baxter Healthcare Corporation

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APPENDIX A

The model number and serial number can be found on the label on the bottom of the monitor and to the right. For additional information regarding identifying your monitor, please reference the device service manual.

Serial number format: MMMMXXXXWWYY

Manufacturing plant: MMMM

Sequential Number: XXXX

*Week of manufacture: WW**

Year of manufacture: YY

**For reference, the last week of June 2018 was the 26th week of the year.*

APPENDIX B

To determine which radio card (if any) is installed on your CVSM/CIWS device:

- a. Touch the **Settings** tab.
- b. Touch the **Advanced** tab.
- c. Touch **Enter Password**.
- d. Enter your password and touch **OK**.
The General tab appears.
- e. Touch the **Service** tab.
- f. Touch the **Device** tab
- g. Locate the radio information under **Device Name**.
 - i. A “Radio-Lamarr” listing indicates an installed Lamarr radio card in the device; a “Radio-Newmar” listing indicates an installed Newmar radio card.

CVSM/CIWS devices with no radio card or with a Newmar radio are not impacted by this letter.