

January 15, 2023

Dear Valued Customer,

This letter is to inform you that effective March 1, 2023, all TM55 and TM65 treadmills that were manufactured on or before December 31, 2015, will be considered End of Service. Please note, any treadmills that have an existing service agreement at the time of this notice, will be exempt. Additionally, treadmills manufactured on or after January 1, 2016, are unaffected at this time. We recommend customers upgrade their treadmill to a newer model as soon as possible to avoid any unplanned downtime. Please contact your Baxter cardiology sales representative or customer service for more information on how to do so.

We thank you for your business, partnership and loyalty, and we look forward to continuing to serve your needs. If you are interested in learning about other treadmill options or have questions regarding this notice, please contact your local Baxter Cardiology sales representative, or contact our customer service department.

Sincerely,



Lillian V. O'Neill
Associate Manager, Global Marketing
Diagnostic Cardiology
Baxter