

October 14, 2022

Dear Valued Customer,


This letter is to inform you that effective November 1, 2022, Baxter will discontinue all technical phone support, repair and service, calibration, and parts support activities for Welch Allyn 767 Diagnostic System Wall Transformer. For your reference, we stopped selling this system nearly 10-years ago, effective November 1, 2012.

We are excited about the recent launch of some new configurations of our Integrated Wall Systems, Desk Sets, Diagnostic Sets, and individual components. Many of these sets feature the new Welch Allyn® PanOptic™ Plus Ophthalmoscope and MacroView® Plus Otoscope to support clinicians and health systems with the following features:

- Long-lasting LED illumination for brighter views and added reliability
- Option to digitally capture and share images of the ear exam for consultation
- Quick Eye™ Alignment indicator lights designed to support better alignment to the optic disc
- Wide fields of view to help see more of the eye or ear anatomy
- Backwards compatibility with existing Welch Allyn 3.5V power handles

We thank you for your business, partnership, and loyalty, and we look forward to continuing to serve your needs with other Baxter products. Please contact our customer service department at 1-800-535-6663 or your Baxter representative with questions regarding this notice.

Sincerely,



Dave Perkins
Sr. Product Specialist, Global Marketing
Physical Exam and Diagnostics
Baxter