



June 15, 2022

Dear Valued Customer,

We are issuing this letter to inform you that due to new regulatory requirements, Hillrom will discontinue the sale and manufacture of the S12 Patient Monitoring devices effective June 27, 2022.

Hillrom will continue to provide depot repair, technical services including phone support and parts support activities on the product addressed in this notification, for up to 5 years or until parts are no longer available. Software support and upgrades will be available for up to 3 years following the end of manufacture.

A selection of the impacted part numbers is attached in Appendix A of this letter.

We thank you for your business, partnership and loyalty, and we look forward to continuing to serve your needs with other Hillrom™ products. Please contact our customer service department or your Hillrom representative with questions regarding this notice.

Sincerely,

A handwritten signature in black ink, appearing to read 'Lillian V. O'Neill', written in a cursive style.

Lillian V. O'Neill  
Sr. Product Specialist, Global Marketing  
Diagnostic Cardiology  
Hillrom



**APPENDIX A**

MATERIAL NUMBER	MATERIAL DESCRIPTION
SUR12-FAA-XXAAX	S12 GEN2 (S)SPO2 2IP AHA PRTR LAN
SUR12-FAA-XXXAX	S12 GEN2 (S)SPO2 2IP AHA LAN
SUR12-FDH-XXXAX	S12 GEN2 (S)SPO2 2IP IEC AM12M LAN
SUR12-FDH-XXXBX	S12 GEN2 (S)SPO2 2IP IEC AM12M WLAN
SUR12-LAA-XXAAX	S12 GEN2 (N)SPO2 2IP AHA PRTR LAN
SUR12-LAA-XXXAX	S12 GEN2 (N)SPO2 2IP AHA LAN
SUR12-LBD-XXXAX	S12 GEN2 (N)SPO2 2IP IEC LAN
SUR12-LCB-XXAAX	S12 GEN2 (N)SPO2 2IP IEC PRTR LAN
SUR12-LDD-XXXAX	S12 GEN2 (N)SPO2 2IP IEC LAN
SUR12-LDH-XXXBX	S12 GEN2 (N)SPO2 2IP IEC AM12M WLAN
SUR12-RAA-XXAAX	S12 GEN2 (S)SPO2 2IP C02 AHA PRTR LAN
SUR12-RAA-XXXAX	S12 GEN2 (S)SPO2 2IP C02 AHA LAN
SUR12-RAG-FXABX	S12 GEN2 (S)SPO2 2IP C02 AHA AM12M P WLA
SUR12-RDF-XXXAX	S12 GEN2 (S)SPO2 2IP C02 IEC AM12M LAN
SUR12-RDH-XXXBX	S12 GEN 2 ECG NIBP 2IP 2TMP (S)SPO2 CO2
SUR12-SAA-XXAAX	S12 GEN2 (N)SPO2 2IP CO2 AHA PRTR LAN
SUR12-SAA-XXXAX	S12 GEN2 (N)SPO2 2IP CO2 AHA LAN
SUR12-SDD-XXXAX	S12 GEN2 (N)SPO2 2IPCO2 IEC LAN
SUR12-SDH-XXABX	S12 GEN2 (N)SPO2 2IP CO2 IEC AM12M P WLA
SUR12-SDH-XXXAX	S12 GEN2 (N)SPO2 2IPCO2 IEC AM12M LAN
SUR12-SDH-XXXBX	S12 GEN2 (N)SPO2 2IPCO2 IEC AM12M0 WLAN
SUR12-TAA-XXAAX	S12 GEN2 (S)SPO2 0IP AHA PRTR LAN
SUR12-TAA-XXXAX	S12 GEN2 (S)SPO2 0IP AHA LAN
SUR12-TCD-XXAAX	S12 GEN2 (S)SPO2 0IP IEC PRTR LAN
SUR12-TDD-XXXAX	S12 GEN2 (S)SPO2 0IP IEC LAN
SUR12-TDD-XXXBX	S12 GEN2 (S)SPO2 0IP IEC WLAN
SUR12-TDH-XXAAX	S12 GEN2 (S)SPO2 0IP IEC AM12M PRTR LAN
SUR12-TDH-XXXBX	S12 GEN2 (S)SPO2 0IP IEC AM12M WLAN
SUR12-UAA-XXAAX	S12 GEN2 (N)SPO2 0IP AHA PRTR LAN
SUR12-UAA-XXXAX	S12 GEN2 (N)SPO2 0IP AHA LAN
SUR12-UAC-XXXAX	S12 GEN2 (N)SPO2 0IP AHA LAN
SUR12-UBC-XXAAX	S12 GEN2 (N)SPO2 0IP AHA PRTR LAN
SUR12-UCB-XXAAX	S12 GEN2 (N)SPO2 0IP IEC PRTR LAN
SUR12-UCB-XXXAX	S12 GEN2 (N)SPO2 0IP IEC LAN
SUR12-UCC-XXAAX	S12 GEN2 (N)SPO2 0IP AHA PRTR LAN
SUR12-UCC-XXXAX	S12 GEN2 (N)SPO2 0IP AHA LAN
SUR12-UDB-XXXAX	S12 GEN2 (N)SPO2 0IP IEC LAN
SUR12-UDB-XXXBX	S12 GEN2 (N)SPO2 0IP IEC WLAN
SUR12-UDD-XXXAX	S12 GEN2 (N)SPO2 0IP IEC LAN
SUR12-UDH-XXXBX	S12 GEN2 (N)SPO2 0IP IEC AM12M WLAN
SUR12-VAA-XXAAX	S12 GEN2 (S)SPO2 0IP C02 AHA PRTR LAN



<b>SUR12-VAA-XXXAX</b>	S12 GEN2 (S)SPO2 0IP C02 AHA LAN
<b>SUR12-VDD-XXXAX</b>	S12 GEN2 (S)SPO2 0IP C02 IEC LAN
<b>SUR12-WAA-XXAAX</b>	S12 GEN2 (N)SPO2 0IP CO2 AHA PRTR LAN
<b>SUR12-WAA-XXXAX</b>	S12 GEN2 (N)SPO2 0IP CO2 AHA LAN
<b>SUR12-WBE-XXXAX</b>	S12 GEN2 (N)SPO2 0IP CO2 AHA AM12M LAN
<b>SUR12-WDB-XXXAX</b>	S12 GEN2 (N)SPO2 0IP CO2 IEC LAN
<b>SUR12-WDD-XXXAX</b>	S12 GEN2 (N)SPO2 0IP CO2 IEC LAN