

April 10, 2022

Dear Valued Customer,

This letter is to inform you that effective immediately, the memory cards used with certain Welch Allyn® H12+™ Digital Holter Recorders are no longer available (memory card part numbers listed in Table 1). Additionally, all H12+ devices that utilize these memory cards will no longer be available for sale or manufacture. **Not all H12+ devices are impacted.** If your device is Mortara branded, it is impacted by this change. If your device is Hillrom™ branded, it is not impacted. Please refer to the attached Table 1 for reference.

The recommended replacement for your Mortara branded H12+ device is the Hillrom branded H12+ product, where available, or the H3+™ Digital Holter Recorder.



We thank you for your business, partnership and loyalty, and we look forward to continuing to serve your needs with other Baxter products. Please contact our customer service department at 1-800-535-6663 or your Baxter representative with questions regarding this notice.

Sincerely,

A handwritten signature in black ink, appearing to read "Lillian V. O'Neill". The signature is fluid and cursive, with a large initial "L" and "O".

Lillian V. O'Neill
Sr. Product Specialist, Global Marketing
Diagnostic Cardiology
Baxter

TABLE 1

Impacted	Not Impacted
 <ul style="list-style-type: none"> • Morara Branded • Utilizes Compact Memory Flash card that is no longer available. A selection of part numbers that is no longer available is listed below: <p style="margin-left: 40px;">11018-001-50 11018-002-50 11018-001-52 11018-001-53 11018-001-73</p>	 <ul style="list-style-type: none"> • Hillrom Branded • Utilizes SD card for storage