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Customer Service Bulletin

Product:	ProBP 3400		
Subject:	New Power Supply, USB Cables, and Mobile Stand Mounting Bracket		
HW Version(s) Affected:	All	SW Version(s) Affected:	N/A
Serial Numbers Affected:	N/A	Lot or Date Code Affected:	ALL

Classification:	Information Only		
Distribution:	<input checked="" type="checkbox"/> Customer Care	<input checked="" type="checkbox"/> Product Service	<input checked="" type="checkbox"/> Field Service
	<input checked="" type="checkbox"/> ASPs	<input checked="" type="checkbox"/> Distributors	<input checked="" type="checkbox"/> Customers <input type="checkbox"/> Company Confidential

Summary:

A new 6-Watt Power Supply, AC Mains Adapters, Mobile Stand Mount and USB Cables have been released for the ProBP 3400 and will replace the previous 5-Watt power supply system. This CSB provides replacement and component ordering instructions.

The new 6-Watt ProBP3400 Power Supply, AC Mains Adapters, Mobile Stand Mount and USB Cables are NOT compatible with the previous 5-Watt version. Therefore, when replacing any one component of the original 5-Watt system, customers must replace all components with the new system. Details of new and previous versions are shown in the tables below. To facilitate replacement, region specific accessory kits have been created and include the new Power Supply, AC Mains Adapters, USB Cables and Mobile Stand Power Supply Mounting Bracket (for Mobile Stand Configurations). The accessory kit part numbers are listed below in Table 1.

For reference, the previous 5-Watt Power Supply and AC Mains Adapters are cool gray in color, and the new 6-Watt Power Supply and AC Mains Adapters are black in color (refer to Table 2 below for representative photographs). Also, the previous USB Cables have a non-standard twin USB-A connector and custom over-mold to fit into the power supply. The new USB cables have a standard, single USB-A connector (refer to Table 2 below for representative photographs).



Table 1: List of Previous 5-Watt Power Supply System Parts and New 6-Watt Replacement Accessory Kit required for the ProBP 3400

Description	PREVIOUS (No Longer Available)	NEW	Region
Power Cord Kit for Mobile Stand Applications <i>(Includes Power Supply, Power Cord Adapter, AC Power Cord, Mobile Stand Mounting Bracket and 18" USB Cable)</i>	PWCD-5WT-2	PWCD-6WT-2	EUROPE
	PWCD-5WT-4	PWCD-6WT-4	UK
	PWCD-5WT-6	PWCD-6WT-6	AUST
	PWCD-5WT-7	PWCD-6WT-7	S. AFRICA
	PWCD-5WT-B	PWCD-6WT-B	N. AMERICA
	PWCD-5WT-J	PWCD-6WT-J	JAPAN
Power Cord Kit for Handheld/Wall Mount Applications <i>(Includes Power Supply, Primary [AC Mains] Blade Adapter, and 8' USB Cable)</i>	PWCD-5WW-2	PWCD-6WW-2	EUROPE
	PWCD-5WW-4	PWCD-6WW-4	UK
	PWCD-5WW-6	PWCD-6WW-6	AUST
	PWCD-5WW-7	PWCD-6WW-7	S. AFRICA
	PWCD-5WW-B	PWCD-6WW-B	N. AMERICA
POWER SUPPLY	104996	772221*	
PROBP3400 USB CABLE 2.4m, 8'	3400-925	3400-925-6W	
PROBP3400 USB CABLE, .45m, 1.5'	3400-926	3400-926-6W	
5W ADAPTER PLUG US	713263	728041*	
5W ADAPTER PLUG UK	713264	728044*	
5W ADAPTER PLUG EU	713265	728042*	
5W ADAPTER PLUG AUS	713266	728043*	
5W ADAPTER PLUG SOUTH AFRICA	715163	772225*	
MOBILE STAND W/ ProBP3400 MOUNTING KIT	4600-61	4600-61-6W	
MOBILE STAND MOUNTING KIT for ProBP3400	3400-200	3400-200-6W	
ProBP3400 POWER SUPPLY MOBILE STAND MOUNTING BRACKET	4600-100	4600-100-6W	
* Not compatible with 5-Watt Power Supply Order complete region-specific system above			

Below is a list of the previous parts and new parts. **The new parts listed are not compatible with the previous 5-Watt power supply system (Power Supply, AC Mains Adapters, Stand Mount and USB Cables).** If the part needed for replacement supports the new 6-Watt Power Supply, reorder the same part for replacement. If the part needed for replacement supports the obsolete 5-Watt Power Supply, order Power Cord Kit listed in **Table 1** above.



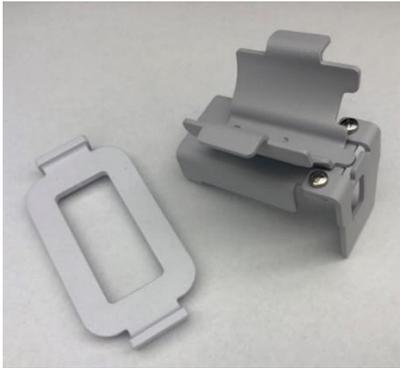
Table 2: List of Power Supply System Parts used for the ProBP 3400

	PREVIOUS 5-Watt Power Supply and Primary Blade Adapters	NEW 6-Watt Power Supply
Power Supply	104996	772221
Primary (AC Mains) Blade Adapter		
US	713263	728041
UK	713264	728044
EU	713265	728042
AUS	713266	728043
China	715162	772224
S. Africa	715163	772225
Adapter to Accept AC Power Cord		
All	Not Needed	772223

PREVIOUS 5-Watt	NEW 6-Watt
<p>104996 5W PLATFORM POWER SUPPLY</p> 	<p>772221 6-WATT POWER SUPPLY</p> 

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PREVIOUS 5-Watt	NEW 6-Watt
<p>3400-925 PROBP 3400 USB CABLE 2.4 m, 8 ft.</p> 	<p>3400-925-6W PROBP3400 USB CABLE_8 FT</p> 
<p>3400-926 PROBP 3400 USB CABLE, .45 m, 1.5 ft</p> 	<p>3400-926-6W PROBP3400 USB CABLE_1.5 FT</p> 
<p>4600-100 5W POWER SUPPLY MOUNTING KIT</p> 	<p>4600-100-6W POWER SUPPLY MOUNTING KIT</p> 

END OF BULLETIN



Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2021-10-13	DJT
B	Table 1	Corrected P/N error. Changed 4900-100-6W to 4600-100-6W	2021-10-29	DJT
C	Table 1	Corrected PNs. Changed PWCD-WW-2 to PWCD-5WW-2, Changed 716163 to 715163	2022-01-28	DJT

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