



Hillrom™

Katina D. Carter
Hillrom
4341 State Street Rd.
Skaneateles Falls, NY 13153

To: **Welch Allyn Customers**
Re: **MICROTYMP® 3 PORTABLE TYMPANOMETRIC INSTRUMENT**
From: **Katina Carter, Sr. Global Marketing Specialist**

Dear Welch Allyn Customer,

Effective **immediately** Welch Allyn has determined that the **MICROTYMP® 3 PORTABLE TYMPANOMETRIC INSTRUMENT** product line has reached **End of Service (EoS)** and shall no longer be eligible for service. The **MicroTym 4 Portable Tympanometry** will be offered as a replacement device. To aide in this transition, we have created an interim trade-in program. Additional details can be found within the included flyer.

For your reference, a detailed list of the affected part numbers is provided below:

Discontinued Part Number	Description
93650	MICROTYMP 3 W/ PRTR/CHGR (DOM)
93652	MICROTYMP 3 W/ PRTR/CHGR (EUR)
93654	MICROTYMP 3 W/ PRTR/CHGR (UK)
93656	MICROTYMP 3 W/ PRTR/CHGR (AUS)
23650	MICROTYMP 3 HANDLE ONLY W/ TIPS
23651	MICROTYMP 3 W/O TIPS
71170	MICROTYMP PRNTR/CHGR (DOM)
71171	MICROTYMP PRNTR/CHGR W/CORD
71172	MICROTYMP PRNTR/CHGR (EUR)(71175)
71174	MICROTYMP PRNTR/CHGR (UK)(71175)

Technical Support and Repair Service Welch Allyn will no longer provide Technical Phone, Repair / Service, Calibration and Parts support activities on the product line, addressed in this notification. Should you have any questions regarding this initiative please don't hesitate to contact Welch Allyn Customer Care by phone at **800-535-6663** or by email customerservicewelchallyn@hillrom.com.

Regards,

Katina