



October 1, 2021

Dear Valued Customer,

We are issuing this letter to inform you that due to changing business needs, Hillrom will discontinue offering Welch Allyn® TAGecg® wearable sensors effective December 31, 2021.

A selection of the impacted part numbers is below

Part number	Description
<b>TAGECG-5</b>	TAGecg® 7-day wearable sensor, 5-pack
<b>TAGECG-SWF</b>	TAGConnect® software
<b>TAGECG-SMCABLE</b>	TAGecg smart cable

Effective June 30, 2022, Hillrom will discontinue all technical phone, repair and service, calibration and parts support activities for TAGecg wearable sensors including the TAGconnect® software.

We thank you for your business, partnership and loyalty, and we look forward to continuing to serve your needs with other Hillrom products.

We appreciate your understanding in this matter and will continue to help you provide the best possible patient care. Please contact our customer service department at 1-800-535-6663 or your Hillrom representative with questions regarding this notice.

Sincerely,

A handwritten signature in black ink, appearing to read 'Lillian V. O'Neill', with a stylized, cursive script.

Lillian V. O'Neill  
Sr. Product Specialist, Global Marketing  
Diagnostic Cardiology  
Hillrom