



June 4, 2021

Dear Valued Customer,

We are issuing this letter to inform you that Hillrom will discontinue manufacture and sale of Mortara® Surveyor™ S4 Gen2 Telemetry Monitor of 3/5-wire ECG with SpO2 configuration effective immediately. We will continue to provide repair service for them as long as parts are available.

Part affected:

Part #	Description
S4-Q-ASX-XXX	S4 TRANSMITTER 5-WIRE ECG SpO2 GEN2

We appreciate your understanding in this matter and will continue to help you provide the best possible patient care. Please contact our customer service department at 1-800-535-6663 or your local Hillrom representative for more information regarding this notice.

Sincerely,

Ching Yue Yeung  
Global Category Manager, Patient Monitoring  
Hillrom