



February 1, 2020

Dear Valued Customer,

We are issuing this letter to inform you that effective immediately Hillrom has discontinued the sale and manufacture of the Welch Allyn® XScribe™ 5 and Welch Allyn RSubscribe™ 5 systems.

Hillrom will continue to provide depot repair, technical services (including phone support) and parts support activities on the product, addressed in this notification, for up to five years or until parts are no longer available.

Part numbers impacted include:

- XSCRIBE-5\*\*\_\*\*\*\*\*
- RSCRIBE-5\*\*\_\*\*\*\*\*

We would like to work with you on the replacement of your Stress Testing system and recommend the Q-Stress 6 system for U.S. customers and the XScribe 6 systems for customers located outside the U.S. For replacement of your RSubscribe 5 system, the RSubscribe 6 system is the recommended replacement. Please consult with your local Hillrom sales representative for more information about the best replacement solution for you.

If you have further questions, please don't hesitate to contact the Hillrom Customer Care Center.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Lillian V. O'Neill', written in a cursive style.

Lillian V. O'Neill  
Product Specialist- Global Marketing  
Diagnostic Cardiology  
Hillrom