


Document Description: CSB-Disinfecting Agents_Housings	Document Number: 80025276 Version: B
	
Printed or electronic versions of this document not accessed directly from the designated Welch Allyn Controlled Quality Information System are For Reference Only.	

<h2><i>Customer Service Bulletin</i></h2>	
Product: Cardiology Plastic Housings	Date: 19-JULY-2019
Subject: Disinfecting Agents – Damage to Exterior Housing	
HW Version(s) Affected: All	SW Version(s) Affected: N/A
Serial Numbers Affected: N/A	Lot or Date Code Affected: N/A

Disposition: Reactive Service Use
Distribution: <input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input checked="" type="checkbox"/> ASPs <input checked="" type="checkbox"/> Distributors <input checked="" type="checkbox"/> Customers <input type="checkbox"/> Company Confidential
Training Required: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Summary: Disinfecting cleaning agents that contain Quaternary Ammonium (including ammonium cholride) have been identified as having negative effects on the external plastic housings used for the noted Cardiology products below. Use of such agents with these products may result in discoloration, cracking, and deterioration of the external housing of the device.

AFFECTED PRODUCTS:

- ELI™ 230 Resting ECG
- ELI™ 150c Resting ECG
- ELI™ 250c Resting ECG
- ELI™ 280 Resting ECG
- ELI™ 350 Resting ECG
- ELI™ 380 Resting ECG
- H3+ Digital Holter Recorder
- H12+ Digital Holter Recorder
- Surveyor™ S4 Mobile Monitor

RECOMMENDATION:

The external housings of the products listed above are compatible with a 1:10 sodium hypochlorite (bleach) disinfectant. Commercial wipes are available at or below this concentration of disinfectant. The following brand of bleach disinfecting wipe has been tested and confirmed compatible with use over extended periods of time.

Clorox Healthcare® Bleach Germicidal Wipes (use according to product labeling)

THIS INFORMATION IS THE PROPERTY OF WELCH ALLYN, INC. AND AS SUCH SHALL NOT BE REPRODUCED, COPIED, OR USED AS A BASIS FOR THE MANUFACTURE OR SALE OF EQUIPMENT OR DEVICES WITHOUT THE EXPRESS WRITTEN PERMISSION OF WELCH ALLYN, INC.