

- Setup for  USB connectivity .....1-1  
(or)
- Setup for  wireless connectivity .....2-4

## Setup your RetinaVue Network Customer Portal account for USB connectivity



When you receive your RetinaVue 100 Imager, call: **1800 650 083 and select option 1** to establish your account to join the RetinaVue Network.



You will receive an email from Welch Allyn that includes your **RetinaVue Subscription Agreement.\***



**Sign and return** the RetinaVue Subscription Agreement.\*



You will receive an email from Welch Allyn with your **username, password and a link** to the RetinaVue Customer Portal.



Go to the RetinaVue Customer Portal and **download the RetinaVue software** from the “Installers” page onto the PC you will be using to transfer images to the RetinaVue Network.



Place the RetinaVue 100 Imager into the charging dock. **Launch the RetinaVue Network software** on the connected computer. You are now ready to begin submitting images to the RetinaVue Network software and receiving reports back into your RetinaVue Customer Portal.



Contact your Welch Allyn representative or **Welch Allyn Customer Care at 1800 650 083** to schedule in-service training.

\* Only required if a Pay Per Test, Monthly or Annual Subscription is the preferred option.

## Setup the RetinaVue 100 Imager for USB connectivity

1. Power on the RetinaVue 100 Imager.



2. Ensure the RetinaVue 100 Imager is docked. The RetinaVue 100 Imager should be powered on and docked in the cradle.
3. Touch **RetinaVue Network - USB** to select the USB workflow and touch **Next**.



**Note** For the USB workflow, the RetinaVue 100 Imager must be connected to a computer running the RetinaVue Network software (requires additional software) to transfer exams.



## Setup your RetinaVue Network Customer Portal account for wireless connectivity



CALL

When you receive your RetinaVue 100 Imager, call: **1800 650 083** and **select option 1** to establish your account to join the RetinaVue Network.



EMAIL

You will receive an email from Welch Allyn that includes your **RetinaVue Subscription Agreement**.\*



SIGN

**Sign and return** the RetinaVue Subscription Agreement.\*



ACCESS

You will receive an email from Welch Allyn with your **username, password and a link** to the RetinaVue Customer Portal.



REGISTER

Go to the RetinaVue Customer Portal and **complete your RetinaVue Network account registration**.



TRAINING

Contact your Welch Allyn representative or **Welch Allyn Customer Care** at **1800 650 083** to schedule in-service training.

## Setup the RetinaVue 100 Imager for wireless connectivity

1. Power on the RetinaVue 100 Imager.



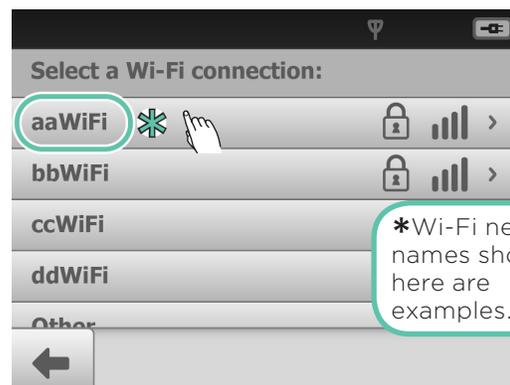
2. Touch **RetinaVue Network - Wi-Fi** to select the wireless workflow and touch **Next**.



3. Touch  (up) or  (down) to enter, or adjust, the Day, Month, and Year. Touch **Next**.
4. Touch  (up) or  (down) to enter, or adjust, the Hour, Minute (Min), Continent, and Location. Touch **Next**.

**Note** Use the radio buttons to select the 24-hour or 12-hour format.

5. From the list of available networks, touch on the Wi-Fi network that you want to connect.



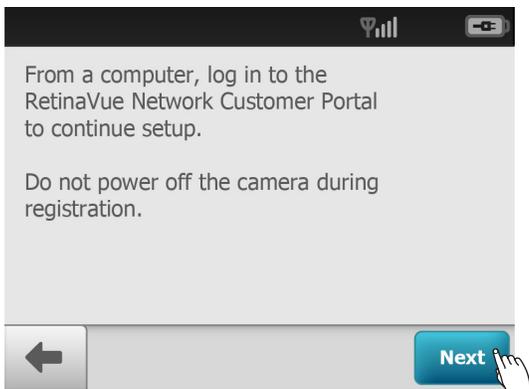
\* Only required if a Pay Per Test, Monthly or Annual Subscription is the preferred option.

- Using a secured network, enter your network Wi-Fi **Username** and **Password** or **Passphrase** and touch **OK**.

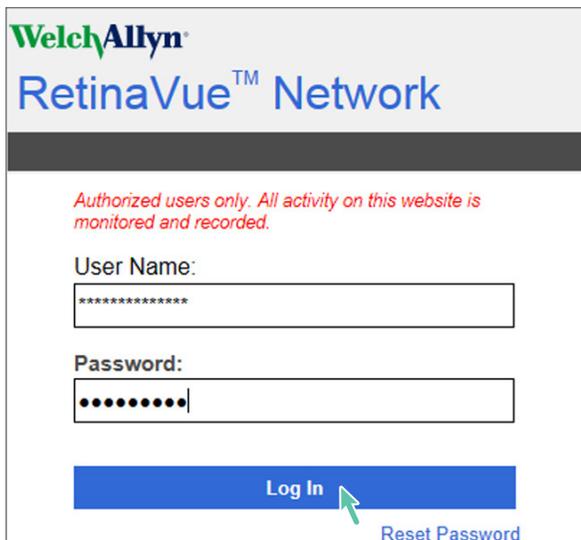


- To continue setup, launch an internet browser from a computer and enter the following address: [https://www.retinavue.net/RN\\_CustomerPortal/](https://www.retinavue.net/RN_CustomerPortal/).

- On your RetinaVue 100 Imager, touch **Next**.

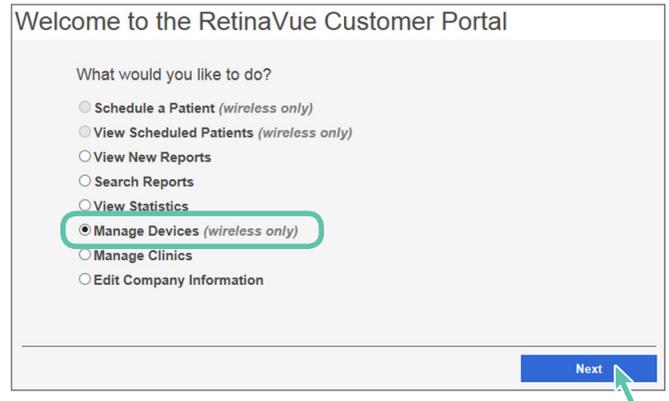


- On the RetinaVue Network Customer Portal, enter your RetinaVue Network **Username** and **Password** then click **Log In**.

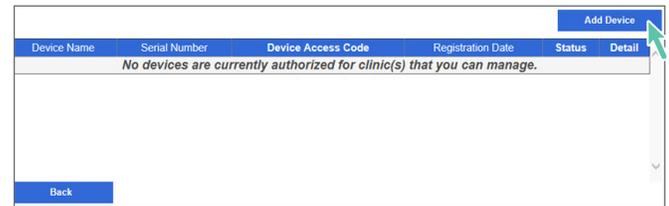


**Note** If prompted, click **I agree** to accept the End User License Agreement.

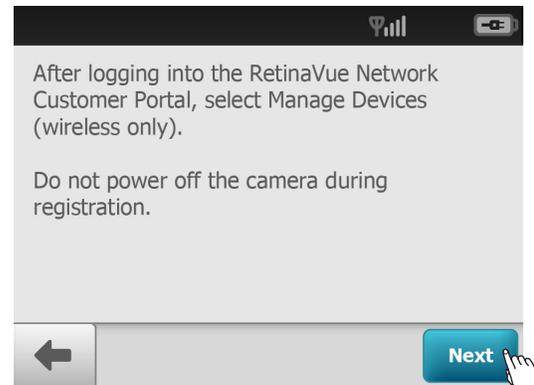
- On the RetinaVue Network Customer Portal, select **Manage Devices** (wireless only) and click **Next**.



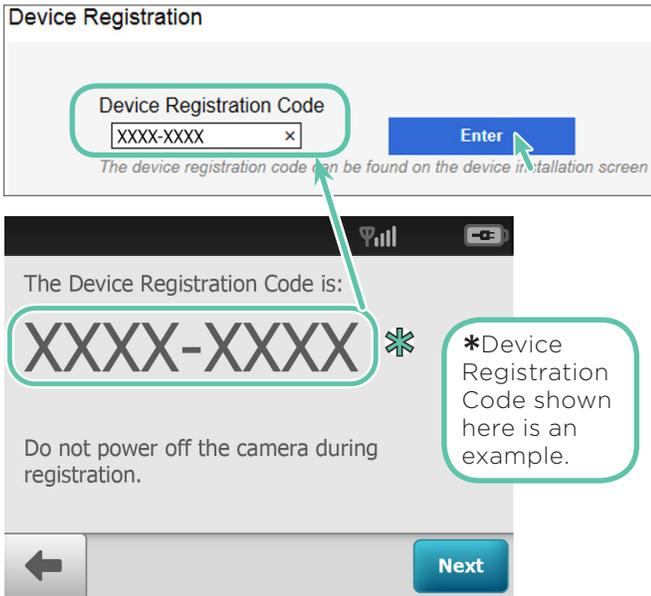
- Click Add Device.



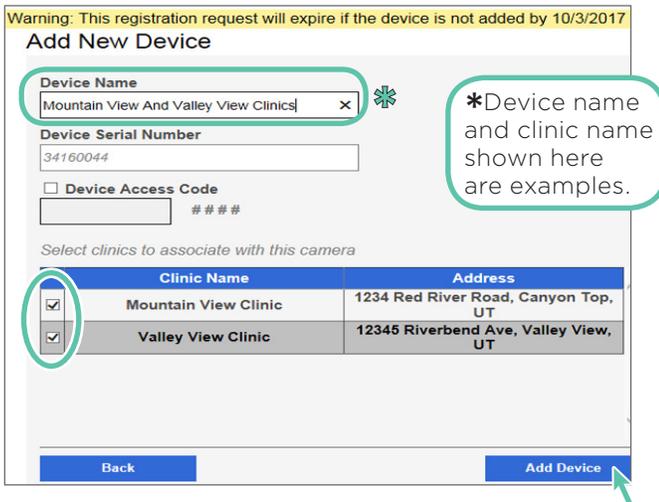
- On your RetinaVue 100 Imager, touch **Next** to generate a Device Registration Code.



13. On the RetinaVue Network Customer Portal, enter the Device Registration Code from your RetinaVue 100 Imager and then click **Enter**.



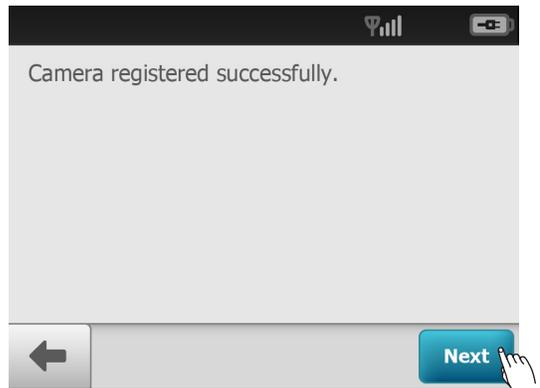
14. On the RetinaVue Network Customer Portal, enter **Device Name** (optional) and select **a clinic**, or **clinics**, where the RetinaVue 100 Imager camera will be used. Select each clinic by clicking the check box next to the clinic name and then click **Add Device**.



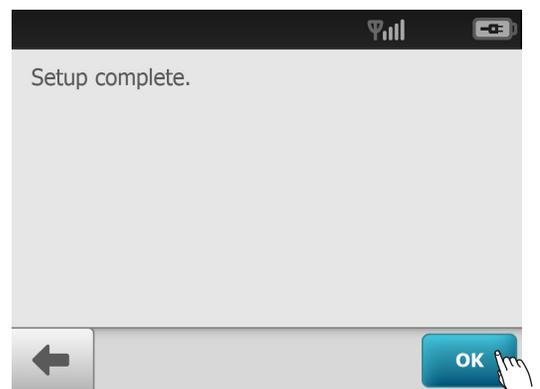
15. On your RetinaVue 100 Imager, touch **Next** at the Device Registration screen.



16. On your RetinaVue 100 Imager, touch **Next** on the screen: Camera registered successfully.



17. Your RetinaVue 100 Imager is now ready for use. Touch **OK** after the setup is complete.



 See the Directions for use and the Network Guide for additional instructions.

**Technical Support**  
**1800 650 083**

08:30 – 17:00 Monday – Friday AEDT  
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