



Corporate Headquarters

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End of Manufacturing Notification

To: Welch Allyn Customers
From: Kristin Daly
Ref: OAE HEARING SCREENER, 394 SERIES
Date: May 2, 2016

Dear Welch Allyn Customer,

Effective **September 1, 2016** Welch Allyn will discontinue manufacturing the current **OAE HEARING SCREENER (394 SERIES)**.

The **NEW OAE Hearing Screener (395 Series)** will be available for shipment September 1, 2016.

Discontinued Products

Discontinued Part Number	Description	Replacement Part Number	Description
39400	OAE Hearing Screener Set, Inc Printer	39500	OAE Hearing Screener Set, Inc Printer
39400-NP	OAE Hearing Screener Set W/O Printer	39500-NP	OAE Hearing Screener Set W/O Printer

Technical Support and Repair Service

Welch Allyn will continue to provide Technical Phone, Repair / Service, Calibration and Parts support activities on the product line, addressed in this notification, for a period of 5 years or until parts are no longer available. Technical Support will be provided through normal channels.

Note to Partners in Care Support Agreement Customers:

Please be assured that Welch Allyn will continue to fully support the terms of your agreement during this transition period of 5 years or until parts are no longer available. Welch Allyn will be accepting new 1 year term agreements and renewals until September 1, 2020 and 2 year agreements until September 1, 2019.

Should you have any questions regarding this initiative please don't hesitate to contact Welch Allyn Customer Care.

Regards,

Kristin Daly – Global Marketing Specialist, Physical Assessment