

Phone: 800.561.8797 Fax: 905.890.0008



To: Welch Allyn Customers

From: Michela Juran

Ref: MICROTYMP® 3 PORTABLE TYMPANOMETRIC INSTRUMENT

Date: October 20th, 2016

Dear Welch Allyn Customer,

Effective **September 30, 2016** Welch Allyn has determined that the **MICROTYMP® 3 PORTABLE TYMPANOMETRIC INSTRUMENT** product line has reached **E**nd of **M**anufacturing (EoM) and shall be discontinued and no longer offered for sale.

Replacement Option: TM 286 AutoTymp Tympanometric System

For your reference, a detailed list of the affected part numbers is provided below:

Discontinued Part Number	Description
93650	MICROTYMP 3 W/ PRTR/CHGR (DOM)
93652	MICROTYMP 3 W/ PRTR/CHGR (EUR)
93654	MICROTYMP 3 W/ PRTR/CHGR (UK)
93656	MICROTYMP 3 W/ PRTR/CHGR (AUS)
23650	MICROTYMP 3 HANDLE ONLY W/ TIPS
23651	MICROTYMP 3 W/O TIPS
71170	MICROTYMP PRNTR/CHGR (DOM)
71171	MICROTYMP PRNTR/CHGR W/CORD
71172	MICROTYMP PRNTR/CHGR (EUR)(71175)
71174	MICROTYMP PRNTR/CHGR (UK)(71175)

## **Technical Support and Repair Service**

Welch Allyn will continue to provide Technical Phone, Repair / Service, Calibration and Parts support activities on the product line, addressed in this notification, for a period of 5 years or until parts are no longer available. Technical Support will be provided through normal channels.

## Note to Partners in Care Support Agreement Customers: end of September

Please be assured that Welch Allyn will continue to fully support the terms of your agreement during this transition period of 5 years or until parts are no longer available. Welch Allyn will be accepting new 1 year term agreements and renewals until September 30, 2020 and 2 year agreements until September 30, 2019.

Should you have any questions regarding this initiative please don't hesitate to contact Welch Allyn Customer Care.

Regards,

Michela Juran, Director, Canada DIR # 80021539 Ver. B