



**Customer Service Bulletin**

**Digital Macroview**

Welch Allyn, Inc.<sup>®</sup>  
 4341 State Street Road  
 Skaneateles Falls, New York 13153-0220 USA

**Bulletin Type: AS NEEDED**

**Manufacturer: Welch Allyn**

Tel: 1-800-535-6663 Fax: 1-315-685-3361  
[www.WelchAllyn.com](http://www.WelchAllyn.com)

<b>Date:</b> 2014-03-18	<b>SAP DIR #:</b> 80019926
<b>Subject:</b>	CSB-WELCH ALLYN VIEWER & DMV COMPATIBLE WITH WINDOWS 8.0 & 8.1
<b>Distribution Scope:</b>	Welch Allyn Global Technical Support, Product, Field & Customer Service teams, WA Customers, ASP's, and Distributors.
<b>Product(s) Referenced:</b>	Digital Macroview (23920, 23960)
<b>Summary:</b>	The Welch Allyn Viewer software and the Digital Macroview Otoscope are confirmed to be compatible with Windows 8.0 & 8.1.

**Notes:**

1. Contact Welch Allyn regarding any questions or concerns from this or other issues.
2. Drawings, illustrations, and part numbers in this document are for reference purposes only and subject to change.

**End of Bulletin**

**Revision History**

Version	Description	Change #	Init	Release Date	Appr
A	Created CSB	D*	RES	D*	D*
B	Updated CSB to align with the internal process & added Windows 8.0 & 8.1	D*	RES	D*	D*

**D\*** SEE SAP DIR FOR CHANGE NUMBER, APPROVER NAME AND DATE OF APPROVAL

THIS INFORMATION IS THE PROPERTY OF WELCH ALLYN, INC. AND AS SUCH SHALL NOT BE REPRODUCED, COPIED, OR USED AS A BASIS FOR THE MANUFACTURE OR SALE OF EQUIPMENT OR DEVICES WITHOUT THE EXPRESS WRITTEN PERMISSION OF WELCH ALLYN, INC.