

REMOTE. CONTROL.



HillromTM

Welch Allyn[®] Service Hub

Take control of your connected devices with proactive management from a single, remote location.

THE HEALTH OF YOUR PATIENTS RELIES ON THE HEALTH OF YOUR TECH

Downtime with your devices isn't simply an inconvenience or nuisance. It stands in the way of your clinical teams' ability to properly care for patients and deliver quality patient care.

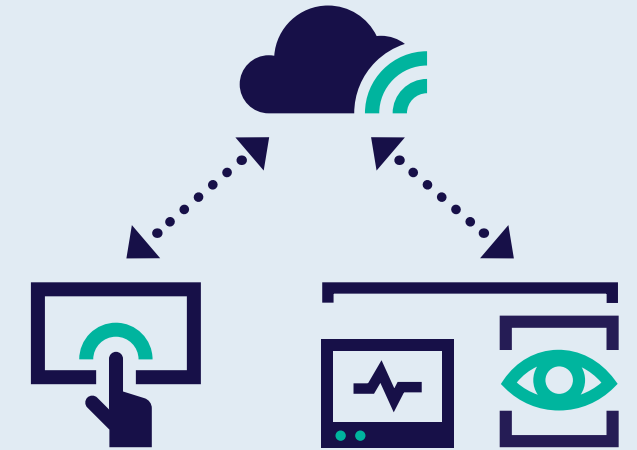


HOW IT WORKS

Service Hub helps you address evolving clinical needs more quickly:

- Remotely deploy configuration files*
- Deliver firmware updates**
- View usage metrics like sensors or battery cycles
- Troubleshoot with ease

It is a secure, cloud-based system that can scale to fit your facility's management requirements. It never interacts with patient health information.



Inadequate medical device software management can delay a facility's response to safety alerts, allow cybersecurity vulnerabilities to be exploited and impact patient safety.¹

PROTECT YOUR DIAGNOSTIC SOLUTIONS

Providing quality patient care means your fleet needs to be functioning at its finest. Having more consistent and timely management of your connected devices allows you to better allocate your service team's resources.

The Welch Allyn® Service Hub is a cloud-based portal that's simple to access and use, putting biomed engineers in control of fleet management and reducing the need to touch each device. This restores valuable time so this critical team can focus their efforts where they're needed most.

Service Hub is available for:



Welch Allyn Connex®
Vital Signs Monitor



Welch Allyn RetinaVue®
700 Imager



Welch Allyn Connex
Spot Monitor



Welch Allyn Connex
Integrated Wall System

TAKE CONTROL

- A simple to access and use tool that puts you in control of device management
- Secure, cloud-based system that's scalable based on your needs
- Gives valuable time back to biomed teams by reducing the need to physically touch each device
- Enables more consistent and timely management of devices with immediate remote access
- Easy access to up-to-date details on deployed assets—firmware, configurations, etc.
- Helps address evolving clinical needs more quickly

CONNECTED AND COMPLIANT

Security and compliance are vital to you, and your patients. Limit external touchpoints, prevent or reduce service calls from external sources, ensure your monitors are configured properly, and much more.

Whether you're managing connected devices in one facility, or fifty, Hillrom can help. With a customized workflow to your organization, get new control and access of your equipment.





PROTECT YOUR INVESTMENT

Time is money. The Welch Allyn® Service Hub can help streamline device repairs, ensure timely software updates, keep you informed of maintenance needs and more. It's the remote portal that helps you maintain control while freeing up your team's time to focus on more pressing repairs or urgent matters.

**Simplify device management.
Visit hillrom.com or contact a Hillrom representative today.**



Hillrom™

ABOUT HILLROM

Hillrom is a global medical technology leader whose 10,000 employees have a single purpose: enhancing outcomes for patients and their caregivers by advancing connected care. Around the world, our innovations touch over 7 million patients each day. They help enable earlier diagnosis and treatment, optimize surgical efficiency and accelerate patient recovery while simplifying clinical communication and shifting care closer to home. We make these outcomes possible through connected smart beds, patient lifts, patient assessment and monitoring technologies, caregiver collaboration tools, respiratory care devices, advanced operating room equipment and more, delivering actionable, real-time insights at the point of care. Learn more at hillrom.com.

hillrom.com

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¹ https://www.ecri.org/Resources/Whitepapers_and_reports/Haz17.pdf

*Available for patient monitoring devices only.

**Not available for Connex® Vital Signs Monitors.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.