



Hillrom™



# SMARTCARE™ SERVICES

## PROTECTION+ SURFACE PLAN

### YOUR PATIENTS CAN REST EASY—AND SO CAN YOU

Rest assured that your beds are safe and reliable for your patients and caregivers by putting your investment in the expert hands of Hillrom certified technicians.

The SmartCare Protection+ Surface plan\* ensures your bed frames and surfaces are in prime condition—reducing risk and decreasing downtime. Its complete service coverage includes preventive maintenance, repairs and a surface replacement.

### We've Got You Covered

- Help reduce safety risks related to infections, pressure injuries and falls
- Free your staff from bed maintenance
- Budget and pay for your surface replacement over time
- Extend the life of your investments
- Reduce downtime and unexpected repair costs
- Ensure regulatory compliance

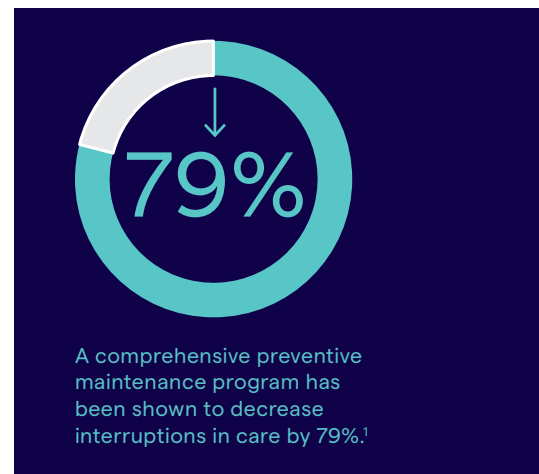


## Protect your new investments and, most importantly, your patients with SmartCare™ Protection+ Surface

- Hillrom certified technicians
- On-site repairs
- OEM replacement parts
- Scheduled preventive maintenance
- One surface replacement
- Surface top and bottom cover replacements when needed
- 24/7 remote technical support
- Online documentation
- 10% off parts and fee-for-service
- Tracking with SmartCare Locating Technology

## Bed Preventive Maintenance (PM) Checklist\*

Inspection Category	Potential Clinical Impact
✓ Surface	Reduce the risk of potential infections due to fluid ingress
✓ Siderails	Properly functioning siderails can help reduce patient falls
✓ Scale System	Accurate patient weight is important when setting bed exit alarms and when used for dosing medications
✓ Functional Controls	Caregiver and patient controls are relied on for comfort, safety and care
✓ Brake & Steer System	When working properly, can help prevent caregiver injuries



\*Partial checklist.

**Extend the SmartCare advantage across your hospital. Ask us about the right service plan for your other Hillrom equipment.**

Beds & Stretchers  
Lifts

Surgical Tables  
Lights & Booms

Patient Monitors  
Diagnostic Cardiology Solutions

For more information, please contact your Hillrom sales representative at 1-800-445-3730.

**hillrom.com**

<sup>1</sup>Hillrom customer results. Data on file.

\*SmartCare Protection+ Surface is a five-year service plan that goes into effect post standard one year frame warranty. It is available for the following frames and surfaces: Centrella® Smart+ Bed: max, pro+ and pro Surfaces; Progressa® Bed: Therapy, Pulmonary and Prevention Surfaces; Compella™ Bariatric Bed: Air Surface.

Plan must be added at the time of your new Hillrom bed purchase with twenty-five bed minimum.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.