

SmartCare[™] Logistics

On-site management of the beds and stretchers you own



IS YOUR INVESTMENT SUPPORTING YOUR PATIENTS OR LOST IN A HALLWAY?

You've carefully purchased the right beds and stretchers for your hospital. Yet you find yourself renting the same equipment because you can't find yours when you need it. The result is lost time searching for equipment, unnecessary rentals and worse yet—delays in patient care.

There is a better way—by using the right combination of asset-locating technology, on-site management and easy access to utilization data.

Make the most of the beds and stretchers you own; ensuring they spend less time lost in hallways, and more time helping you deliver the best patient care.

Your Best Solution: SmartCare™ Logistics Program

Whether you need 24/7 management of your full fleet, or help managing specialty therapy beds during peak hours, we can tailor a program specifically for you. Our on-site specialists will:

- Track the location of beds and stretchers you own in near real-time.
- Complete bed and stretcher orders, which includes delivering and promptly removing them from patient care areas.
- Perform hallway sweeps, ensuring unused beds and stretchers are in decontamination or storage areas.
- Inspect beds and stretchers between orders for safety and functionality.

Benefits Go Beyond the Movement

With the SmartCare Logistics program, we can help your investments do more for your patients, your caregivers and your bottom line. We've been providing this service for more than two decades, so we're more than experienced—we're experts.



KNOW WHAT YOU'VE GOT—AND WHERE

- Locate equipment in near real-time
- Keep unused beds and stretchers out of your hallways, helping meet regulatory requirements



RIGHT-SIZE YOUR RENTAL SPEND

- Use more of the beds and stretchers you own
- Reduce unnecessary rentals with a single provider to help you balance owned vs. rented assets



WORK EFFICIENTLY

- Have patient-ready equipment delivered when and where you need it
- Manage assets, orders and KPIs with a simple dashboard



In just 15 days, a New York hospital reduced its rental spend by

85%

WITH A SMARTCARE LOGISTICS PROGRAM.¹

In one year, a Connecticut hospital reduced its rental spend by

87%

WITH A SMARTCARE LOGISTICS PROGRAM.¹





Our on-site asset specialists use proprietary SmartCare Locating Technology to manage your program. This powerful software tracks your equipment and keeps you informed.

RFID Technology

We use a passive RFID system consisting of RFID tags, a handheld RFID sled reader and a mobile app. The technology can locate equipment from outside patient rooms—and up to 30 feet away. It can even identify equipment due for preventive maintenance.

Easy to Implement

The solution works with either a WiFi® connection or cellular signal—no additional hospital infrastructure required.

Designed for Privacy

The system does not collect any protected health information (PHI).



Tracking the Metrics that Matter

The SmartCare Dashboard puts program features and metrics at your fingertips. Easily order the beds and stretchers you own, check availability by model, locate equipment and monitor program KPIs with total transparency.

MANAGE YOUR ASSETS

- Check availability by model
- See the location in which it was last scanned
- Break down asset utilization status

MANAGE YOUR ORDERS

- View today's orders by status, department, model or hour
- Check delivery compliance and view average delivery times





ABOUT HILLROM

Hillrom is a global medical technology leader whose 10,000 employees have a single purpose: enhancing outcomes for patients and their caregivers by advancing connected care. Around the world, our innovations touch over 7 million patients each day. They help enable earlier diagnosis and treatment, optimize surgical efficiency and accelerate patient recovery while simplifying clinical communication and shifting care closer to home. We make these outcomes possible through connected smart beds, patient lifts, patient assessment and monitoring technologies, caregiver collaboration tools, respiratory care devices, advanced operating room equipment and more, delivering actionable, real-time insights at the point of care. Learn more at hillrom.com.

Ready to get more from your investments? Let's talk.

Contact your Hillrom SmartCare™ representative to tailor a program for you at 1-800-445-3730, or learn more at hillrom.com.

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130 E. Randolph St. Suite 1000, Chicago, IL 60601

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¹ Hillrom data on file.