



SMARTCARE™ SERVICES

PROTECTING PATIENTS WITH PROACTIVE SERVICES

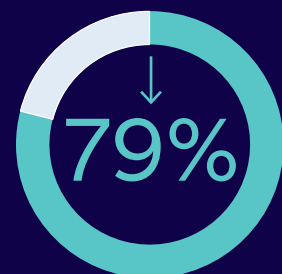
We understand the impact downed equipment can have on you and your patients.

Nurses are left using potentially unsafe equipment until a replacement is found, while patients are put at risk and care is interrupted. All of this could be avoided with proper preventive maintenance.

The SmartCare Protection+ service plan can reduce interruptions in care, allowing you to focus on what's really important - your patients.

Service Results

- Assess risk early & often
- Improve patient safety & clinical outcomes
- Experience fewer interruptions in care
- Enhance product performance
- Reduce repair costs
- Stay compliant with regulations



DECREASE IN INTERRUPTIONS¹

A comprehensive preventive maintenance program has been shown to decrease interruptions in care by 79%.¹



Bed Preventive Maintenance (PM) Checklist*

Inspection Category	Potential Clinical Impact
✓ Mattress	Reduce the risk of potential infections due to fluid ingress
✓ Siderails	Properly functioning siderails can help reduce patient falls
✓ Scale System	Accurate patient weight is important when setting bed exit alarms and when used for dosing medications
✓ Functional Controls	Caregiver and patient controls are relied on for comfort, safety and care
✓ Brake & Steer System	When working properly, can help prevent caregiver injuries

*Partial checklist.

Protect your new investments and save from the start with SmartCare™ Protection+

- Hillrom certified technicians
- 24/7 technical support
- 24/7 online documentation
- Scheduled preventive maintenance
- On-site repairs
- OEM replacement parts
- 10% off parts and fee-for-service

SmartCare Protection+ is a discounted service plan available for up to three years post standard one year warranty. Plan must be added at the time of your new Hillrom bed and stretcher purchase.

Offerings designed to meet your product needs.²

Frames

Lights

Furniture

Surfaces

Booms

Patient Monitoring

Lifts³

Stretchers

Equipment

OR Tables

For more information, please contact your Hillrom sales representative at 1-800-445-3730.

hillrom.com

¹ Hillrom customer results. Data on file.

² OR tables from Trumpf Medical; patient monitoring equipment from Welch Allyn; protection plans not available.

³ Protection plans not available for lifts; periodic inspection completed instead of PM.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.