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Hillrom_{TM}

REMOTE CONTROL

SmartCare Remote Management

Take control of the health and well-being of your connected devices by proactively managing them from a single, remote location.



GET PROACTIVE WITH REMOTE CARE

Inadequate medical device software management can delay a facility's response to safety alerts, allow cybersecurity vulnerabilities to be exploited and impact patient safety.¹

SmartCare Remote Management allows for more consistent and timely management of connected devices across your enterprise, so you can ensure your fleet is functioning at its finest.

SMARTCARE REMOTE MANAGEMENT IS AVAILABLE FOR THE FOLLOWING:

HILLROM SMART BEDS



Progressa Smart+ Bed



Centrella Smart+ Bed

PATIENT MONITORING AND TELERETINAL IMAGING



Welch Allyn **Connex Vital Signs Monitor**



Welch Allyn Connex **Spot Monitor**



Welch Allyn **Connex Integrated** Wall System



Welch Allyn RetinaVue 700 Imager



HOW IT WORKS*

SmartCare Remote Management helps you address evolving clinical and service needs more quickly.**

- Deliver the latest firmware updates
- Deploy configuration updates
- Troubleshoot with ease
- Track device location
- Plan preventive maintenance
- View essential device data
- Reduce manual transcription

It is a secure, cloud-based system that can scale to fit your facility's management requirements. It never interacts with patient health information.

LET'S RESET, TOGETHER

SmartCare Remote

Management is a portal that's simple to access and use, putting biomedical and clinical engineers in control of asset management, reducing the need to touch each device. This restores valuable time so critical teams can focus their efforts where they're needed most.

SERVICE THAT SCALES

configurations.





Whether you're managing connected devices in one facility, or fifty, we can help. Get new control and access to your equipment, including near real-time details on deployed assets like firmware and important

CONNECTED **AND COMPLIANT**

Security and compliance are vital to you and your patients. Enhance platform security and streamline user-experience with Single Sign-On (SSO) capability. Limit external touchpoints, prevent or reduce service calls from external sources, ensure your devices have the latest firmware and much more.



PROTECT YOUR INVESTMENT

Time is money. Whether it's ensuring your solutions are fixed correctly the first time, or improving preventive maintenance efficiencies, **SmartCare** Remote Management can assist you. It's the remote portal that helps you maintain control while freeing up your team's time to focus on more pressing repairs or urgent matters.

Take control. Call 1-800-445-3730 to contact a Hillrom representative today.

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ABOUT BAXTER

Every day, millions of patients, caregivers and healthcare providers rely on Baxter's leading portfolio of diagnostic, critical care, kidney care, nutrition, hospital and surgical products used across patient homes, hospitals, physician offices and other sites of care. For 90 years, we've been operating at the critical intersection where innovations that save and sustain lives meet the healthcare providers who make it happen. With products, digital health solutions and therapies available in more than 100 countries, Baxter's employees worldwide are now building upon the company's rich heritage of medical breakthroughs to advance the next generation of transformative healthcare innovations. To learn more, visit www.baxter. com and follow us on Twitter, LinkedIn and Facebook.

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¹ https://www.ecri.org/Resources/Whitepapers_and_reports/Haz17.pdf

*Features may vary per device. Contact your Hillrom representative to learn more. **Device limitations may limit certain functionality of SmartCare Remote Management.

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.

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