Welch Allyn PCH100 and PCH200 Installation Guide



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Reorder Number: 006-700-0075

Global Instrumentation Part Number: 006-700-0075 Version: L Refer to WEB Site "www.WelchAllyn.com" for device directions for use and supporting documentation. To obtain a paper copy of the device directions for use, please contact Welch Allyn

Manufactured For:



Manufactured by: Manufacturer:



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Before Installing

Overview: Please read the entire installation instructions before proceeding with the installation.

NOTE: Installation should only be completed by users with administrative privileges. **NOTE:** Follow the steps below sequentially:

- 1. Complete Installation Checklist
- 2. Install Holter application
- 3. Install USB Bluetooth® Adapter
- 4. Install SD Card Reader
- 5. Turn off USB Port Hibernation
- 6. Finished

1. Installation Checklist

Overview: The Installation checklist helps evaluate the PC system to determine which components are required. Steps are outlined below:

- Determine PC Operation System and service pack
- Determine McAfee antivirus version
- Determine if other Bluetooth® devices are already installed

The minimum Operating Systems and Service Packs are below. If your system does not have the following minimum requirements, select an alternate system for installation.

- Microsoft Windows XP Operating System with, SP2 or higher.
- Microsoft Windows 2003 Server
- Microsoft Windows 2008 Server
- Microsoft Windows Vista (32 and 64 Bit)
 - ✓ Home Premium
 - ✓ Business
 - ✓ Enterprise
 - Microsoft Windows 7 (32 and 64 Bit)
- Microsoft Windows 8 (32 and 64 Bit)



1.1 Determine Operating System and Service Pack

- 1. Go to My Computer.
- 2. View System Information. (You may upgrade Service Packs from Microsoft website at no cost.) Note: this may take several hours.

Enter OS Version:

Enter Service Pack Number:



1.2 Determine McAfee Antivirus Version

McAfee Antivirus software versions prior to version 11 cause compatibility issues with USB Bluetooth® Device.

V

To determine if McAfee is running look in the bottom right corner (task bar) of the display for this icon Highlight, right-click and view **About**.

The options are:

- Upgrade to version 11.0 or higher
- Remove McAfee and purchase another antivirus program.
- Leave as is will require installation of USB Bluetooth® Adapter software



2. Install Holter Application

Overview:

- Insert CD
- Install .Net Framework
- Install Application
- Install Database
- Finish
- **2.1** Insert the CD into the CD ROM Drive.

Note: If installation program does not start up Select Start > Run. Then enter "D:\Setup.exe" or browse the CD drive and select the "Setup.exe" program.

Note: If re-installing system that was previously installed at a modified location; it is required that the registry for WAHolter be removed.

2.2 The following screen is displayed.

InstallShield Wizard	
	Preparing to Install
	Welch Allyn Holter System Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.
	Cancel

2.3 Click OK and the following screen appears:

🔡 Welch Allyn Holter System	
N	Welcome to the InstallShield Wizard for
	The InstallShield(R) Wizard will install Welch Allyn Holter System 1.3.0.0 on your computer. To continue, click Next
	WARNING: This program is protected by copyright law and international treaties.
	< Back Next > Cancel



2.4 Click Next.



2.5 Click Next.



2.6 Click Install and the following sequence of screens will appear as the application installs.

🐻 Welch A	llyn Holter System - InstallShield Wizard
Installing The prog	Welch Allyn Holter System ram features you selected are being installed.
1 6	Please wait while the InstallShield Wizard installs Welch Allyn Holter System. This may take several minutes. Status:
InstallShield –	<pre></pre>



2.7 SQL Server 2005 express will be installed.

talling Prerequisites Installs software components required p Server.	nior to installing SQL	
SQL Server Component Update v required for SQL Server Setup:	vill install the following com	nponents
Microsoft SQL Native Client		
Microsoft SQL Server 2005 Se	tup Support Files	
Configuring components		
rosoft SQL Server 2005 Setup > Progress	install	Cance
rosoft SQL Server 2005 Setup > Progress e selected components are being config	install	Cance
rosoft SQL Server 2005 Setup Progress selected components are being config	install	Cance
rosoft SQL Server 2005 Setup Progress selected components are being config uct	install ured Status	Cance
rosoft SQL Server 2005 Setup Progress e selected components are being config uct <u>DL Setup Support Files</u> DL Native Client	Install ured Status Configuring components	Cance
rosoft SQL Server 2005 Setup Progress : selected components are being config uct <u>DL Setup Support Files</u> <u>DL Native Client</u> <u>DL VSS Writer</u>	Install ured Status Configuring components Setup finished Setur finished	Cance
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2.8 After the database installation is complete, new files will be copied and the following screens will appear and automatically close when they complete.





2.9 Click Finish when the following screen appears.



2.10 The Welch Allyn Holter software is now installed.

2.11 Proceed to section 3 to Install USB Bluetooth® Adapter



3. Installing the USB Bluetooth® Adapter

Note: For Systems running Windows 7, **do not** install the Belkin Software. For Windows 7, plug dongle into USB port and Windows 7 will automatically install the drivers. Start the Welch Allyn Holter System and set the Bluetooth Stack selection to "Microsoft" under the Welch Allyn Holter System – System Settings.

Overview: The Bluetooth® adapter allows the Welch Allyn Holter Software to communicate with Holter recorders through a wireless connection.

3.1 Use USB Bluetooth® Adapter Software (Provided on Belkin CD)

Note: DO NOT INSTALL THE BELKIN BLUETOOTH® ADAPTER UNTIL STEP 3.1.6

3.1.1 Insert the Belkin Bluetooth® Technology USB Adapter CD and wait for the software to run automatically.



Click on "Install Software" to start Install Shield Wizard for the WIDCOMM Bluetooth Software.

3.1.2 The "Software InstallShield Wizard for Belkin Bluetooth® Software" window displays.



Click on "Next" to begin the installation process.

3.1.3 The "License Agreement" window displays.

Please read the following lic	tense agreement carefully.	
END U	JSER LICENSE AGREEM	ENT .
THE SOFTWARE A	CCOMPANYING THIS E	ND USER
LICENSE AGREEM	ENT (THE "SOFTWARE	") IS LICENSED
TO YOU ONLY ON	THE CONDITION THAT	YOU ACCEPT
ALL OF THE TERM	IS IN THIS END USEK LP	CAREFILLY BY
ACTREMENT PLE		CARGE CLEAR DI
AGREEMENT. PLE CLICKING ON THE	"YES" BUTTON YOU A	CKNOWLEDGE
AGREEMENT. PLE CLICKING ON THE THAT YOU HAVE F	"YES" BUTTON YOU A READ THIS AGREEMEN	CKNOWLEDGE [, UNDERSTAND
AGREEMENT. PLE CLICKING ON THE THAT YOU HAVE F	"YES" BUTTON YOU A READ THIS AGREEMEN	CKNOWLEDGE I, UNDERSTAND
AGREEMENT. PLE CLICKING ON THE THAT YOU HAVE F	"YES" BUTTON YOU A READ THIS AGREEMENT	CKNOWLEDGE I, UNDERSTAND

Choose "I accept the terms in the license agreement" to accept the license agreement. Click on "Next" to continue.





Specify the location where the software files will be installed on your hard drive. It is recommended that you install the software in the default directory "C:\Program Files\Belkin\Bluetooth Software\". Click on "Next" to continue.

3.1.5 The "Ready to Install the Program" window displays.

Ready to Install the Program			NE
The wizard is ready to begin installa	tion.		(F
Click Install to begin the installation.			
If you want to review or change any the wizard.	of your installation setti	ngs, click Back. Clie	k Cancel to exit

Click on "Install" to continue.

3.1.6 The "Bluetooth® Device Not Found" window displays.





Click on "OK" to continue loading the drivers, once the installtion of the drivers is complete the "InstallShield Wizard Complete" window displays





Click "Finish".

3.1.8 The "Belkin Bluetooth® USB Adapter" window displays.

Small Schwar TAUNER AND PART SAND PART SAND PART SAND Vere institution Cook TAUNER AND PART SAND PART SAND PART SAND Vare institution Cook This Setup CD will install the software years seed to use year Settion Biotecoh Adapte with the computer. It will adver and a utility. The sility evaluation part of an and connect to Bistecoh devices. Bart Year may either click the Next betten to begin the installer (recommended).	
Vant One Weben Explore Fiber Explore Fiber Explore Fiber Fib	
Exercise The utility enables you to see and connect to Biberooth devices. Exercise You may either click the Next button to begin the installer (recommended),	
or chick on one of the links at left for other choices.	
(< Back) Next > Cancel	

Click "Finish" to close Belkin Bluetooth® USB Adapter window.



3.1.9 Double Click on the Bluetooth icon at the lower left hand portion of the display...



3.1.10 The "Inital Bluetooth Configuration Wizard" window displays.



Click "Next" to continue.

3.1.11 The "Device Name and Type" window displays.

You mu	and a spec. Is select a name for this computer and indicate what type of computer it is.	ŕ
	WIDCOMM Bluetooth Software 5.5.0.3200	
Identity		
	Enter a unique name for this computer. This name will be displayed to other Blueto devices if this computer is configured to allow itself to be discovered.	oth
	Select a computer type from the drop-down menu. This selection determines the ic their represents this computer on remote devices.	on
	Computer name: SWVERS	
	Computer type: Laptop	

Click "Next" to continue.

3.1.12 The "Inital Bluetooth Configuration Wizard" window displays.

CALL .	Initial Bluetooth Configuration Wizard
	To configure the Bluetooth services that this computer will offer to other Bluetooth devices, click Next.

Click "Next" to continue.



3.1.13 The "Choose the services that this computer will offer" window displays.



Verify the check box for the "Bluetooth Serial Port" has a check and all other services are not checked. Click "Next" to continue.

3.1.14 The "Inital Bluetooth Configuration Wizard" window displays.



Click "Skip" to continue.

3.1.15 The "Inital Bluetooth Configuration Wizard" window displays.





3.1.16 Proceed to section 4 to Start WA Holter Application.



4. Activating the WA Holter Application License

You must activate your Holter software within 30 days, or the software will lock itself. The activation message displays each time you launch the software until you activate. The best way to activate your software is through the Internet.

Note: Upgrading from version 1.0.0.2 may prompt the user to re-activate the software.

4.1 Activating through the Internet



- 4.1.2 The activation message displays.
- 4.1.3 Select Yes or No.
 - If you select No, a message displays reminding you that you must activate within 30 days. (Caution: after 30 days, the software will not launch.)
 - If you select **Yes**, the system automatically activates itself and the activation screen will not display again. This completes the activation requirement.

4.2 Activating Manually (No Internet Connection)

If the software cannot detect an Internet connection, you must activate the application manually.

- 4.2.1 Launch the Holter System software. The activation message displays.
- 4.2.2 Select Yes or No.
 - If you select No, a message displays reminding you that you must activate within 30 days. (Caution: after 30 days, the software will not launch.)
 - If you select **Yes**, the Manual Activation dialog displays. Click the Print button. Contact Welch Allyn Technical Support (see page ii). You will be asked to provide the information displayed on the printout: Username
 - ✓ Osername
 ✓ Password
 - Password
 PC Serial Number 1
 - ✓ PC Serial Number 1
 ✓ PC Serial Number 2
- **4.2.3** Once you receive the Activation Code, type it into the Activation Code box and click Activate. The application launches and the activation screen will not display again. This completes the activation requirement.

Proceed to section 5 to install SD card reader.

5. Install SD Card Reader

Overview: The SD Card Reader allows the Welch Allyn Holter Software to Upload ECG Data from the Holter Recorder using the SD Card.

Insert the USB cable with SD card reader attached into an available USB slot. The system should recognize the device and load the

appropriate drivers. Start the Welch Allyn Holter application. Go to the 'Main Menu'. Double click which is located in the lower right corner, and search for SD card reader. Select the appropriate drive and click 'OK'.

Proceed to section 6 to USB Hibernation.



6. USB Hibernation

Overview – Most computers automatically turn off power (Hibernate) to the USB ports if the port has not been used in some time. The Welch Allyn system requires that USB ports remain active at all times for the USB Bluetooth® Adapter and SD Card reader to operate correctly. Use these steps to disable USB hibernation:

6.1 Right click My Computer on the Desktop and select Properties.

My Docum	ents			Check Sum Ubliky
My Con	Open Browse with Paint Shop Pro 8 Explore			Depends.Exe
My Nel Plac	Manage Map Network Drive Disconnect Network Drive			
Recyc	Create Shortcut Delete Rename Properties			
Interne Explore	st. Br			
Globa				
VISUA Joosho	, p			
Q000002 (Hibernatic	(USB m			
🍠 Start		SourceOffSite Classic - w	🗟) Q000002 (USB Hibernati	« 🕖 🏂 🏚 🏠 2:11 PM



6.2 Select the Hardware tab on the System Properties screen.

System Properties	×
System Restore Automatic Updates Remote General Computer Name Hardware Advanced	
Device Manager	
The Device Manager lists all the hardware devices installed on your computer. Use the Device Manager to change the properties of any device.	
Device Manager	
Drivers Driver Signing lets you make sure that installed drivers are compatible with Windows. Windows Update lets you set up how Windows connects to Windows Update for drivers.	
Driver <u>S</u> igning <u>W</u> indows Update	
Hardware Profiles Hardware profiles provide a way for you to set up and store different hardware configurations.	
Hardware <u>P</u> rofiles	
OK Cancel Apply	

6.3 Click the Device Manager button.

🖳 Device Manager	
Eile <u>A</u> ction <u>V</u> iew <u>H</u> elp	
← → I II (2)	
🕀 🥌 Disk drives	
🕀 舅 Display adapters	
🗄 🥝 DVD/CD-ROM drives	
🕀 🗃 Floppy disk controllers	
🛨 🧶 Floppy disk drives	
H DE ATA/ATAPI controllers	
H w Keyboards	
Mice and other pointing devices	
E Ports (COM & LPT)	
Processors	
🕀 🥘 Sound, video and game controllers	
+ J System devices	
🕀 🕰 Universal Serial Bus controllers	
N N N N N N N N N N N N N N N N N N N	



6.4 Click the plus sign (+) next to Universal Serial Bus Controllers.

File Action View Help	
	_
🗄 🥝 DVD/CD-ROM drives	
🔁 😁 Floppy disk controllers	
🔁 🗃 IDE ATA/ATAPI controllers	
🔁 🛬 Keyboards	
🔁 😳 Mice and other pointing devices	
B Modems	
Here and the second sec	
Hetwork adapters	
Ports (COM & LPT)	
E Species State St	
E Sound, video and game controllers	
E System devices	
⊡-•• Universal Serial Bus controllers	
Intel(r) 82801DB/DBM USB 2.0 Enhanced Host Controller - 24CD	
Intel(r) 82801DB/DBM USB Universal Host Controller - 24C2	
Intel(r) 82801DB/DBM USB Universal Host Controller - 24C4	
Intel(r) 82801DB/DBM USB Universal Host Controller - 24C7	
COR KOOC HID	Ŧ
	=

- 6.5 Complete the following steps for each of the USB Root Hub Entries.
 - o right click
 - select Properties
 - select Power Management tab

USB Root Hub Properties	? ×
General Power Driver Details Power Management	
USB Root Hub	
 Allow the computer to turn off this device to save power. Allow this device to bring the computer out of standby. 	
OK Ca	ancel



6.6 Uncheck the Allow the computer to turn off this device to save power check box and click OK.

USB Root Hub Properties	<u>? ×</u>
General Power Driver Details Power Management	
USB Root Hub	
 Allow the computer to turn off this device to save power. Allow this device to bring the computer out of standby. 	
OK Car	ncel

- 6.7 Once you have completed all USB Root Hub modifications you can use the Welch Allyn Holter application.
- 6.8 Proceed to section 7 to Complete PCH100/200 Standalone Installation Check-off Sheet

7. Complete PCH100/200 Standalone Installation Check-off Sheet

Please complete the PCH100/200 Standalone Installation Check-off Sheet on the following page and return to Global Instrumentation, LLC.

Note: Reference WA Holter System Instructions for Use for completing steps 10-14 on Installation Check -Off Sheet

- Fax: 1-315-682-0278
- Mail: Global Instrumentation, LLC 8104 Cazenovia Road Manlius, New York, 13104, USA Attn: Service



PCH100/200 Standalone Installation Check-off Sheet

Customer Information

1.	Name:					
2.	Contact Person:					
3.	Phone Number:					
4.	Address:					
5.	City:					
6.	State:					
7.	Country:					
8.	Installation Completed By:					
Eva	Evaluate PC System					
1.	Determine Operating System:					
2.	Determine Operating System Service Pack:					
3.	Determine if Bluetooth® Radio Already Installed	l:				
4.	l. Determine if McAfee Antivirus Program Installed: □ Yes □ No Version:					
Ins	tallation	Passe	ed			
5.	Install Welch Allyn Holter System:	□ Yes	□ No			
6.	Install and Configure USB Bluetooth® Adapter:	□ Yes	□ No			
7.	Activate Product License:	□ Yes	□ No	S/N:		
8.	Install SD Card Reader:	□ Yes	□ No			
9.	Disable USB Hibernation:	□ Yes	□ No			
10.	Start Up Welch Allyn Holter Application:	□ Yes	□ No			
11.	Perform Test Startup:	□ Yes	□ No			
12.	Perform SD Card Upload:	□ Yes	□ No			
13.	Edit Report:	□ Yes	□ No			