




Document Description: CSB DMV Windows 10 Compatibility	Document Number: 80021581 Version: A
	
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<h2><i>Customer Service Bulletin</i></h2>			
Product: Digital Macroview		Date: 2016-06-20	
Subject: Welch Allyn Viewer and DMV Compatible with Windows 10			
HW Version(s) Affected: 23920, 23960		SW Version(s) Affected: DMV – Version 2.0 Welch Allyn Viewer – Version 1.1.2	
Serial Numbers Affected: NA		Lot or Date Code Affected: NA	
Classification: As Needed			
Distribution: <input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input checked="" type="checkbox"/> ASPs <input checked="" type="checkbox"/> Distributors <input checked="" type="checkbox"/> Customers <input type="checkbox"/> Company Confidential			
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It can be distributed or made available to only those individuals, companies, and organizations which have current Welch Allyn Confidentiality Agreements, and have a need to know.			
Training Required: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			
Summary: The Welch Allyn Viewer software and the Digital Macroview Otoscope are confirmed to be compatible with Windows 10.			

** Training is required if the document includes information on how to change/repair/fix the product - and only applies to TSBs

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Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2016-06-20	RES

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Rev.	Description of Change
H	This document has been reformatted as part of a project to move control of Quality System Documents from QSI to SAP. All prior document history is located in the QSI archives.
J	In an effort to align with Hill-Rom doc control procedures, the parent document has been added to the footer of this document. - ADMIN change
K	During the previous changes the drop down menus and check boxes were disabled. This change is to correct that. Admin Change.