



# BAXTER TECHNICAL SERVICES

## EXPERIENCE PEACE OF MIND WITH PROACTIVE SERVICES

Equipment that is out for repair and maintenance may result in unexpected costs and interruptions to patient care. Our Baxter Technical Services Protection and Protection+ programs deliver the right mix of services to help you reduce equipment downtime and keep devices in the hands of your caregivers.

## SERVICE RESULTS



Experience fewer interruptions in care



Reduce repair costs



Stay compliant with local and national accreditations



Maximize the life of your devices and systems

**Protect Your Investment from the Start with Baxter Technical Service Protection & Protection+**



CONNEX Integrated Wall System	Standard Warranty	Protection	Protection+ <sup>1</sup>
Terms	2 Years	3 Years	3 Years
Factory Repair Service	✓	✓	✓
Software Updates	✓	✓	✓
Remote Technical Support	✓	✓	✓
Factory Repair Turnaround	10-15 Days	5-7 Days	5-7 Days
Accessory Protection <sup>2</sup>	Limited	✓	✓
OEM Replacement Parts	—	✓	✓
Loaner Coverage (Repair Only)	—	✓	✓
Free Shipping (Expedited)	—	✓	✓
Priority Phone Support	—	✓	✓
Accidental Damage	—	✓	✓
Preventive Maintenance (Annual Calibration)	—	✓ (Factory)	✓ (On-site)
On-Site Repair Service <sup>3</sup>	—	—	✓
Online Technical Training <sup>4</sup>	—	50% Discount	50% Discount

**Baxter Technical Service Options**

Part Number	Program Terms
S1-CIWS-PR0-1	1-Year Protection
S1-CIWS-PR0-3	3-Year Protection
S9-CIWS-PROPLUS-1	1-Year Protection+
S9-CIWS-PROPLUS-3	3-Year Protection+
S1-CIWS-PR0-PS	3-Year Protection - Point of Sale*
S9-CIWS-PROPLUS-PS	3-Year Protection+ - Point of Sale*

\*Devices must be purchased within 90 days to qualify for purchase of Point of Sale service option.

## Accessories Covered Under Baxter Technical Service

Battery	ECG module	<b>Braun ThermoScan® PRO 6000</b> ear thermometer
Nurse call cable	Power cord	
Patient cables	SpO <sub>2</sub> sensors & cables	<b>Welch Allyn SureTemp</b> thermometer probe and well assembly
USB connectivity cables	Barcode scanner	

## Accessory Pricing Beyond the Standard Warranty [for reference only]

Part Number	Description	List Price
6000-916HSR	Barcode Scanner and RFID dual reader	\$807.00
6000-916HS	Barcode Scanner with Coiled USB Cord	\$736.00
RED LNC-10	Masimo Rainbow SET 10' Cable w/ MINI-D Connector (20 pin), VSM6000 Accessories	\$709.00
LNCS-DCI	Masimo LNCS Reusable Finger Sensor - Adult	\$672.00
DS-100A	Nellcor DuraSensor Adult Oxygen Transducer with Fingerclip (3 ft/1 m)	\$552.00
06000-200	<b>Braun ThermoScan® Pro 6000</b> Ear Thermometer with Small Cradle	\$328.00
DOC-10	Nellcor Extension Cable (10.0 ft/3.0 m)	\$146.50
02895-000	<b>Welch Allyn</b> Oral Temperature Probe and Well Assembly for Monitors; 9.0 ft/2.7 m Cord; Blue	\$131.00
BATT33	<b>Welch Allyn</b> 10.8 V Lithium-Ion Battery Pack (3-Cell) for <b>CP 150</b> Electrocardiograph, <b>Connex</b> Integrated Wall System	\$85.75
PWCD-B	<b>Welch Allyn</b> Power Cord; IEC Device Connector Type-C13; IEC Plug Type-B (8 ft.)	\$50.00

**TAKE CONTROL. CONTACT YOUR BAXTER REPRESENTATIVE TODAY.**

**Managing a fleet of devices? Learn more about our remote asset management platform at [hillrom.com/smartcare](https://hillrom.com/smartcare).**

**Rx only.** For safe and proper use of the product mentioned herein, please refer to the appropriate Operator's Manual or Instructions for Use.

### References

1. Must have at least 10 devices at each location to be eligible for Baxter Technical Service Protection+.
2. Major accessories eligible for replacement if damaged or broken — one of each covered accessory per year, per device.
3. A loaner or exchange device is available if your device cannot be repaired on-site.
4. Online Technical Training discount only applies to device(s) covered under Baxter Technical Service Protection or Protection+ program. The number of training sessions cannot exceed the total number of devices covered.

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