

## Hillrom Safety Protocols to Protect Against COVID-19

Hillrom has always maintained protocols that emphasize your safety, the safety of your patients and the safety of our team members. Be assured that we are taking additional precautions, beyond our existing protocols, following the U.S. Centers for Disease Control and Prevention (CDC), World Health Organization (WHO) and federal and state guidelines related to coronavirus / COVID-19.

- All Hillrom Service Representatives are certified and trained in safety protocols, including infection control, exposure control and contamination control.
- Personal Protective Equipment (PPE) such as gowns, gloves and protective eye wear is made available to Hillrom Service Representatives. If a customer requires that our team members wear additional protective clothing, our Service Representative will comply with additional PPE provided by the customer.
- In addition to our PPE measures, Hillrom is initiating additional exposure-containment measures, including social distancing, staggered shifts and reducing service touches when not necessary to support patient care.
- All Hillrom employees returning from or through a Level 3 country must immediately submit to a 14-day quarantine in addition or in conjunction with any and all government regulations. We are also monitoring all travel (outside of Level 3) and making decision as to quarantine on a case by case basis.
- All Hillrom employees are required to stay home if they are showing any signs of illness. Employees who either tested positive for COVID-19 or are presumed to have COVID-19 by a healthcare professional are required to quarantine for a minimum of 14-days if not admitted to a healthcare facility. Employees who have direct contact with anyone who has a suspected or confirmed case of COVID-19 will also be required to quarantine for a minimum of 14-days from their last exposure.
- Hillrom has implemented a standardized Global Preparedness and Emergency Response process minimizing the risk of COVID-19 transmission within our facilities. This includes the frequently cleaning and disinfection, social distancing, and routine hygiene practices.
- Before Hillrom delivers rental products to healthcare facilities, trained Hillrom personnel thoroughly clean and disinfect the products. Following the initial delivery, our products can be cleaned between patients by facility personnel using the facility's standard cleaning and disinfecting procedures. For U.S. smart beds, patient lifts, stretchers and surfaces rentals, Hillrom uses Contec® Healthcare PeridoxRTU® for disinfecting all equipment between patient use. PeridoxRTU is a U.S. Environmental Protection Agency (EPA) registered (88089-4) disinfectant that is effective against a wide range of bacteria, viruses and fungi including human coronavirus.

If you have additional protocols in place that you would like us to implement while at your facility, please let us know. We will make every effort to accommodate your needs.