


<b>Document Description:</b> CSB- CLEANING AND DISINFECTION RECOMMENDATION	<b>Document Number:</b> 80022185 <b>Version:</b> A
	
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## *Customer Service Bulletin*


<b>Product:</b> Vital Signs Monitor 300 Series (VSM 300)	<b>Date:</b> 2017-04-26
<b>Subject:</b> CSB- CLEANING AND DISINFECTION RECOMMENDATION	
<b>HW Version(s) Affected:</b> All	<b>SW Version(s) Affected:</b> All
<b>Serial Numbers Affected:</b> All	<b>Lot or Date Code Affected:</b> All

<b>Classification:</b> Informational Only
<b>Distribution:</b> <input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input checked="" type="checkbox"/> ASPs <input checked="" type="checkbox"/> Distributors <input checked="" type="checkbox"/> Customers <input type="checkbox"/> Company Confidential

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<b>Training Required:</b> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
<b>Summary:</b> The use of cleaners/disinfectants which contain quaternary ammonium have demonstrated negative effects on plastics used in the VSM 300.  The product noted in this bulletin: <ul style="list-style-type: none"> <li>• <b>Is not</b> compatible with quaternary ammonium based cleaner disinfectants.</li> <li>• <b>Is</b> compatible with warm water and a mild detergent or appropriately diluted, nonstaining disinfectant solution as described in the Vital Signs Monitor 300 Series Directions for Use.</li> </ul> <p>This communication is to make you aware of our finding. Our investigation has revealed that the active ingredient of quaternary ammonium found in certain wipe products can cause the plastic to become brittle and fracture when stress is applied. These</p>

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quaternary ammonium based wipes are made by several companies; the more popular brands are PDI Sani-Cloth® (Plus, Super, AF & AFIII), Metrex CaviWipes™, Ecolab DisCide®, and Clinell® Universal Wipes.

<b>Version</b>	<b>Sec, Pg, Para Changed</b>	<b>Change Made</b>	<b>Date Version Created</b>	<b>Version Created By (initials)</b>
A	N/A	Initial Release	2017-04-26	EJO