

Nothing is more crucial in a care setting than getting the right information to the right person at the right time.

COMLinx. Nurse Communication Module (NCM)



Improving caregiver-patient communication is only one way NCM helps satisfy patient needs and improve patient satisfaction. Caregivers and staff are all too familiar with loud disruptive pages, wasted steps, unclear or delayed responses to patient calls and the frustration of caregivers who cannot find each other when they need help. Add to this the lack of data on who has answered a patient call, how long it has taken, or how many times the patient has called, and it is easy to see the need for improved communication methods for caregivers.

Improving efficiency in the care environment by quickly locating your staff, integrating real-time connections between products and solutions, and delivering actionable information to the right people at the right time helps your hospital staff provide better care for patients.

Benefits

- **Configurable alerts**, including bed rail status and bed height from Hill-Rom. smart beds
- **Improved departmental communication** with automated alerts to admissions and housekeeping of room status
- **Integrated with wireless communications systems** to assist with care efficiencies
- **Integrated staff locating** enables room-to-room communication and direct routing of calls to the caregiver or unit secretary
- **Reduced overhead noise** to maintain a quiet patient environment
- **Easy information access** via Microsoft. Windows.

Hill-Rom.

Features



- **Reporting** – View call reports, staff reports, and patient reports by patient, location, unit, or type of call to improve risk management and drive quality initiatives (ex. improved call response time)



- **ADT Integration**
 - One installation can support multiple campuses via wide area network (WAN)
 - Uploads patient data from your hospital ADT interface to NCM, eliminating duplicate data entry and updating patient room and bed assignments automatically



- **Administrative Client Interface** – Allows administration secure visibility to staff location and ability to generate reports, and allows housekeeping and admissions to view clean bed/room status from any PC on the hospital network
- **Wireless Integration** – Creates a direct link between NCM and mobile phones or pagers so that calls can be forwarded directly to caregivers

Hill-Rom reserves the right to make changes without notice in design, specifications and models. The only warranty Hill-Rom makes is the express written warranty extended on the sale or rental of its products.

© 2010 Hill-Rom Services, Inc. ALL RIGHTS RESERVED.

Hill-Rom

Enhancing Outcomes for Patients and Their Caregivers.™

USA 800-445-3730
Canada 800-267-2337

www.hill-rom.com