Document Description:	BRAUN PRO6000 TEMP INACCURACY	Document Number: Version:	
Welch Allyn™			

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Customer Service Bulletin

Product:	Braun ThermoScan Pro 6000	Date: 2018-03-22	
Subject:	CSB Braun Pro6000 Reported Allegations for Inaccurate Temperature		
HW Version(s) Affected:	ALL	SW Version(s) Affected:	N/A
Serial Numbers Affected:	ALL	Lot or Date Code Affected:	N/A

Classification:	Informatio	nal Only		
Distribution:	⊠ Customer Care		☑ Product Service	⊠ Field Service
	⊠ ASPs	☑ Distributors		Company Confidential

Training Required:	\Box Yes	⊠ No
allegations is liquid ingre- cleaners. Investigations measurement button, me ingress, the liquid will imp	ss due to c have show easure light pact the inf	e leading cause of reported inaccurate temperature reading oversaturation while cleaning and/or using unapproved chemical while the cleaning and/or using unapproved chemical while the the device around the t, C/F and Memory button, or through the battery door. After ternal electronics which may result in a malfunction. Welch Allyn is ss protection when the unit is exposed to oversaturation of approved

Reference the current Braun ThermoScan PRO 6000 directions for use for proper cleaning procedures and agents.

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
А	N/A	Initial Release	2018-03-22	DML

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